Variable Col Len Format Frequency ComQues# FacQues# Variable Type & Label

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This file contains information about the respondents' use of all types of medical services and about their usual source of medical care. This file also contains the sample people's assessment of the quality of the medical care that they receive.

			the medical care the			contains the sample people's assessment
RIC	1	2			C	Record Identification Code
VERSION	3	1			С	Version Number
BASEID	4	8	\$BSIDFMT		C	Unique SP Identification Number
			14,916	LO	OW-HIGH	BASEID Count
ERVISIT	12	2	YES1FMT	AC1	N	Since refer date did SP go ER for care?
			10,300			Inapplicable
			18			Don't know
			1,113		1	Yes
			3,485			No
			Note: Applies only	to initial int	cerviewa	s of SPs in new panels
ERAPPT	14	2	YES1FMT	AC3	N	Have appointment for recent visit to ER
			10,897			Inapplicable
			2			Not ascertained
			55		-8	Don't know
			1			Refused
			285			Yes
			3,676		2	No
			Note: Applies if EF	RVISIT=1 or con	ntinuin	g SP had ER visit since last interview
ERDRTEL	16	2	YES1FMT	AC4	N	Did a Dr tell SP to go to ER for visit?
			11,182			Inapplicable
			2			Not ascertained
			85			Don't know
			1			Refused
			850			Yes
			2,796			No
			2,790		2	INO

Note: Inapplicable if ERAPPT is not equal to . or 1

		Note: Inapplicable	II DIGITI ID HOC CAU	ar co . or r
D_ERVIS	18 4	MINFMT	AC5 N	Mins altogether for ER visit
		10,898		Inapplicable
		2	-9	Not ascertained
		608	-8	Don't know
		1	7	Refused
		583	0-60	up to 1 hour
		690	61-120	1 up to 2 hrs
		563	121-180	2 up to 3 hrs
		506	181-240	3 up to 4 hrs
		329	241-300	4 up to 5 hrs
		261	301-360	5 up to 6 hrs
		108	361-420	6 up to 7 hrs
		144	421-480	7 up to 8 hrs
		223		More than 8 hrs

Notes: Applies if ERVISIT=1 or continuing SP had ER visit since last interview First available in 1992

12/14/04	MEDICARE CURRENT BENEFICIARY SURVEY	RIC:	3
ACCESS	Access To Care	Page:	2
2003		Version:	1

2003				Access To	Care				Page: 2 Version: 1
Variable								ariable Type & Label	
D_ERWAIT	22	4	SECFMT		AC6		N	Mins wait altogether before	see ER Dr
				10,897				Inapplicable	
				2				Not ascertained	
				527			-8	Don't know	
				1			-7	Refused	
				1,964		0 –	15	Up to 15 minutes	
				562				15 to 30 minutes	
				154				30 to 45 minutes	
				336				45 mins to 1 hr	
				10				1 hr to 1 1/4 hr	
				80 12				1 hr to 90 mins 90 min to 1 3/4 hr	
				133				1 3/4 hr to 2 hr	
				238		103	20	2 or more hrs	
		]		plies if EN rst availa			ing	g SP had ER visit since last	interview
ERADMT	26	2	YES1FMT		AC7		N	Was SP admitted to hospital	from ER?
				13,803				Inapplicable	
				13,803				Not ascertained	
				2				Don't know	
				505				Yes	
				605			2	No	
			Note: Ap	plies to in	nitial in	terviews o	f r	new panel SPs where ERVISIT	= 1
OPDVISIT	28	2	YES1FMT		AC8		N	Since reference date did SP	go to OPD?
				10,300				Inapplicable	
				19				Don't know	
				1,379			1	Yes	
				3,218			2	No	
			Note: Ap	plies only	to initia	al intervi	ews	s of SPs in new panels	
OPDMCOND	30	2	IND1FMT		AC9		N	Reason for OPD visit - medi	cal condition
				9,017				Inapplicable	
				3				Not ascertained	
				325			-8	Don't know	
				1			-7	Refused	
				2,613				Indicated	
				2,957			2	Not indicated	
			Note: Ap	plies if O	PDVISIT=1	or cont.	SP	had OPD visit since last in	terview
OPDTESTS	32	2	IND1FMT		AC9		N	Reason for OPD visit - test	S
				9,017				Inapplicable	
				3				Not ascertained	
				325				Don't know	
				1				Refused	
				3,106				Indicated	
				2,464			2	Not indicated	

Note: Applies if OPDVISIT=1 or cont. SP had OPD visit since last interview

12/14/04 ACCESS 2003				MEDICARE ( Access To		BENEFICIARY	S	URVEY	RIC: Page: Version:	
								ariable Type & Label		
			IND1FMT		AC9			Reason for OPD visit - follow-	-11D	
01010101	31	_	INDITINI		1105			Readon for orb vibit forfow	αp	
				9,017				Inapplicable		
				3 325				Not ascertained Don't know		
				1				Refused		
				522				Indicated		
				5,048			2	Not indicated		
			Note: App	plies if OF	PDVISIT=	1 or cont.	SP	had OPD visit since last inter	cview	
OPDCHKUP	36	2	IND1FMT		AC9		N	Reason for OPD visit - checkup	·	
				9,017				Inapplicable		
				3				Not ascertained		
				325				Don't know		
				1 607				Refused Indicated		
				4,963				Not indicated		
			Note: App	plies if OF	PDVISIT=	1 or cont.	SP	had OPD visit since last inter	rview	
OPDRFRL	38	2	IND1FMT		AC9		N	Reason for OPD visit - referra	al	
				9,017				Inapplicable		
				3				Not ascertained		
				325				Don't know		
				1				Refused		
				41				Indicated Not indicated		
				5,529			2	NOT INDICATED		
			Note: App	plies if OF	PDVISIT=	1 or cont.	SP	had OPD visit since last inter	rview	
OPDSURGY	40	2	IND1FMT		AC9		N	Reason for OPD visit - surgery	7	
				9,017				Inapplicable		
				3			-9	Not ascertained		
				325				Don't know		
				1				Refused		
				404 5,166				Indicated Not indicated		
				5,100			۷	Not indicated		
			Note: App	plies if OF	PDVISIT=	1 or cont.	SP	had OPD visit since last inter	rview	
OPDPSHOT	42	2	IND1FMT		AC9		N	Reason for OPD visit - prevent	tative sho	ot
				9,017				Inapplicable		
				3				Not ascertained		
				325				Don't know		
				1 10				Refused Indicated		
				5,560				Not indicated		
				3,500			_			

Note: Applies if OPDVISIT=1 or cont. SP had OPD visit since last interview

12/14/04 ACCESS 2003				MEDICARE (		ENEFICIARY	s s	URVEY	RIC: Page: Version:	
								ariable Type & Label		
OPDTSHOT					AC9			Reason for OPD visit - treatme	ent shot	
				9,017				Inapplicable		
				3				Not ascertained		
				325 1				Don't know Refused		
				34				Indicated		
				5,536				Not indicated		
			Note: Ap	plies if O	PDVISIT=1	or cont.	SP	had OPD visit since last inter	rview	
OPDPMED	46	2	IND1FMT		AC9		N	Reason for OPD visit - medica	tion	
				9,017				Inapplicable		
				3				Not ascertained		
				325 1				Don't know Refused		
				17				Indicated		
				5,553				Not indicated		
			Note: Ap	plies if O	PDVISIT=1	or cont.	SP	had OPD visit since last inter	rview	
OPDOTHER	48	2	IND1FMT		AC9		N	Reason for OPD visit - other		
				9,017				Inapplicable		
				3				Not ascertained		
				325 1				Don't know Refused		
				115				Indicated		
				5,455				Not indicated		
			Note: Ap	plies if O	PDVISIT=1	or cont.	SP	had OPD visit since last inter	rview	
OPDSCOND	50	2	YES1FMT		AC10		N	Was visit to OPD for specific	condition	1?
				14,245				Inapplicable		
				5				Don't know		
				1				Refused		
				454 211				Yes No		
			Note: Se	e Notes to	the data	for the s	kip	p pattern.		
OPDAPPT	52	2	APPTFMT		AC12		N	Was OPD visit by appointment	or walk-ir	n
				9,018				Inapplicable		
				1				Not ascertained		
				348				Don't know		
				4 4,654				Refused Appointment		
				891				Walked in		
			Note: Ap	plies if O	PDVISIT=1	or contui	ng	SP had OPD visit since last in	nterview	
OPDDRTEL	54	2	TOLDFMT		AC13		N	Did someone in OPD tell SP to	come back	</td
				10,262				Inapplicable		
				59				Don't know		
				2,966				Told to come back during a pr	ior visit	
				1,629			2	Called for an appointment		

Note: Applies only if OPDAPPT = 1

12/14/04 ACCESS 2003				MEDICARE Access To	CURRENT BENEFIC	CIARY S	URVEY	RIC: 3 Page: 5 Version: 1
Variable							ariable Type & Label	
D_OPAPPT	56	4	DAYFMT		AC14	N	Days - SP waited for OPD app	ointment
				13,287			Inapplicable	
				137		-8	Don't know	
				1		-7	Refused	
				195		0	Didn't have wait	
				421		1-3	1 to 3 days	
				135		4-6	4 to 6 days	
				305			7 to 9 days	
				27			10 to 12 days	
				198			13 to 15 days	
				1			16 to 18 days	
				66		19-21	19 to 21 days	
				143			over 3 weeks	
		1			if OPDDRTEL = ble in 1992	2		
D_OPVIS	60	4	MINFMT		AC15	N	Mins - visit w/ OPD Dr take	altogether?
				9,018			Inapplicable	
				1			Not ascertained	
				749		-8	Don't know	
				5		-7	Refused	
				2,796		0-60	up to 1 hour	
				1,081		61-120	1 up to 2 hrs	
				467			2 up to 3 hrs	
				318			3 up to 4 hrs	
				165			4 up to 5 hrs	
				108			5 up to 6 hrs	
				44			6 up to 7 hrs	
				59		121-480	7 up to 8 hrs	
				105			More than 8 hrs	
		1			PDVISIT=1 or co ble in 1992	ont. SP	had OPD visit since last into	erview
D_OPWAIT	64	4	SECFMT		AC16	N	Mins - SP spent wait before	see OPD Dr
				9,018			Inapplicable	
				J,018			Not ascertained	
				727			Don't know	
				5			Refused	
				3 224			In to 15 minutes	

Notes: Applies if OPDVISIT=1 or cont. SP had OPD visit since last interview First available in 1992

3,224 1,089 267

278

14

63

12

86

132

0-15 Up to 15 minutes 15<-30 15 to 30 minutes

30<-45 30 to 45 minutes

45<-60 45 mins to 1 hr

60<-75 1 hr to 1 1/4 hr

90<-105 90 min to 1 3/4 hr

2 or more hrs

75<-90 1 hr to 90 mins

105<-120 1 3/4 hr to 2 hr

12/14/04 ACCESS 2003				MEDICARE ( Access To		ENEFICIARY	នា	URVEY	RIC: Page: Version:	<b>3</b> 6 1
Variable			Format F					ariable Type & Label		
NHRESEVR	68	2	YES1FMT		AC17		N	Ever been resident/patient in	nurs home	3
				10,300 1 207 4,408			-8 1	Inapplicable Don't know Yes No		
			Note: Appl	ies only	to initi	al intervi	ews	s of SPs in new panels		
NHLRESYY	70	4	YRFMT		AC18		N	Yr last resident/patient in nu	arsing hom	ne
				14,709 9 198				Inapplicable Don't know Four-digit year		
			Note: Appl	ies only	if NHRES	VR = 1				
NHLRESMM	74	2	MONTHFMT		AC18		N	Mo last resident/patient in nu	ursing hom	ne
				14,709 60 0 10 7 12 16 16 11 14 19 12 10			-8 -5 1 2 3 4 5 6 7 8 9 10	Inapplicable Don't know Never ask again January February March April May June July August September October November December		
			Note: Appl	ies only	if NHRES	VR = 1				
MDVISIT	76	2	YES1FMT		AC19		N	Since reference date has SP se	een med Dr	<u>-</u>
				10,300 9 3,926 681			-8 1	Inapplicable Don't know Yes No		

Note: Applies only to initial interviews of SPs in new panels

12/14/04 ACCESS 2003				MEDICARE (		BENEFICIARY	SURVEY	RIC: 3 Page: 7 Version: 1	
Variable				Frequency			Variable Type & Label		
MDSPCLTY	78	2	SPCLFMT		AC20		N MD spec., excl in home/hosp	most recent	:
				1,388 3 365 2 466 15 804 386 0 117 1,824 177 4,121 162 61 164 40 9 2,031 1366 232 7 235 738 415 119 144 4 15 19 9 223 158 23 117 7 325 0 0 0 0 0			. Inapplicable -9 Not ascertained -8 Don't know -7 Refused 1 Allergy & Immunology 2 Anesthesiology 3 Cardiology (heart) 5 Dermatology (skin) 6 Emergency Room physician 7 Endocrinology/metabolism 8 Family practice 9 Gastroenterology 10 General practice 11 General surgery 12 Geriatrics (elderly) 13 Gynecology & Obstetrics 14 Hematology (blood) 15 Hospital residence 16 Internal medicine 17 Nephrology (kidneys) 18 Neurology 19 Nuclear Medicine 20 Oncology 21 Ophthalmology (eyes) 22 Orthopaedics 24 Osteopathy 25 Otorhinolaryngology (ear, nose) 26 Pathology 27 Physical medicine/rehab 28 Plastic surgery 29 Proctology 30 Psychology/Psychiatry 31 Pulmonology (lungs) 32 Radiology 33 Rheumatology (arthritis) 34 Thoracic Surgery 35 Urology 36 Audiologist 37 Chiropractor 38 Dentist 39 Optometrist 40 Physical therapist	e, throat)	
				0 275			41 Psychologist 91 Other medical specialty		
		_		e Notes to		a for the s	kip pattern and variable derivat		
MDMCOND	80	2	IND1FMT	1,385	AC21		N Reason Dr was seen - med cond . Inapplicable -9 Not ascertained	ition named.	•
				105 1 7,183 6,236			-8 Don't know -7 Refused 1 Indicated 2 Not indicated		

Note: Applies if MDVISIT=1 or continuing SP had MD visit since last interview

12/14/04 ACCESS 2003				MEDICARE (	CURRENT BENEFIC Care	RIC: Page: Version	
						s# Variable Type & Label	
MDTESTS	82	2	IND1FMT		AC21	N Reason Dr was seen - tests	
				1,385		. Inapplicable	
				6		-9 Not ascertained	
				105		-8 Don't know	
				1		-7 Refused	
				1,747		1 Indicated	
				11,672		2 Not indicated	
			Note: Ap	plies if MI	OVISIT=1 or con	inuing SP had MD visit since last interview	Ň
MDFOLUP	84	2	IND1FMT		AC21	N Reason Dr was seen - follow-up	
				1,385		. Inapplicable	
				6		-9 Not ascertained	
				105		-8 Don't know	
				1		-7 Refused	
				2,910		1 Indicated	
				10,509		2 Not indicated	
			Note: Ap	plies if MI	OVISIT=1 or con	inuing SP had MD visit since last interview	N
MDCHKUP	86	2	IND1FMT		AC21	N Reason Dr was seen - checkup	
				1,385		. Inapplicable	
				6		-9 Not ascertained	
				105		-8 Don't know	
				1		-7 Refused	
				6,078		1 Indicated	
				7,341		2 Not indicated	
			Note: Ap	plies if MI	OVISIT=1 or con	inuing SP had MD visit since last interview	N
MDRFRL	88	2	IND1FMT		AC21	N Reason Dr was seen - referral	
				1,385		. Inapplicable	
				6		-9 Not ascertained	
				105		-8 Don't know	
				1		-7 Refused	
				115		1 Indicated	
				13,304		2 Not indicated	
			Note: Ap	plies if MI	OVISIT=1 or con	inuing SP had MD visit since last interview	N
MDSURGY	90	2	IND1FMT		AC21	N Reason Dr was seen - surgery	
				1,385		. Inapplicable	
				6		-9 Not ascertained	
				105		-8 Don't know	
				1		-7 Refused	
				251		1 Indicated	
				13,168		2 Not indicated	
				•			

Note: Applies if MDVISIT=1 or continuing SP had MD visit since last interview

12/14/04 ACCESS 2003				MEDICARE ( Access To		BENEFICIARY	SURVEY	RIC: Page: Version:	
							Variable Type & Label		
MDPSHOT	92	2	IND1FMT		AC21		N Reason Dr was seen - preventa	tive shot	
				1,385			. Inapplicable		
				6			-9 Not ascertained		
				105			-8 Don't know		
				1			-7 Refused		
				88			1 Indicated		
				13,331			2 Not indicated		
			Note: App	olies if MI	OVISIT=1	or continu	ing SP had MD visit since last is	nterview	
MDTSHOT	94	2	IND1FMT		AC21		N Reason Dr was seen - treatmen	t shot	
				1,385			. Inapplicable		
				6			-9 Not ascertained		
				105			-8 Don't know		
				1			-7 Refused		
				31			1 Indicated		
				13,388			2 Not indicated		
			Note: App	olies if MI	OVISIT=1	or continu	ing SP had MD visit since last i	nterview	
MDPMED	96	2	IND1FMT		AC21		N Reason Dr was seen - medication	on	
				1,385			. Inapplicable		
				6			-9 Not ascertained		
				105			-8 Don't know		
				1			-7 Refused		
				76			1 Indicated		
				13,343			2 Not indicated		
			Note: App	olies if MI	OVISIT=1	or continu	ing SP had MD visit since last is	nterview	
MDOTHER	98	2	IND1FMT		AC21		N Reason Dr was seen - other		
				1,385			. Inapplicable		
				6			-9 Not ascertained		
				105			-8 Don't know		
				1			-7 Refused		
				73			1 Indicated		
				13,346			2 Not indicated		
			Note: App	olies if MI	OVISIT=1	or continu	ing SP had MD visit since last is	nterview	
MDSCOND	100	2	YES1FMT		AC22		N Was Dr's visit for a specific	condition	1?
				12,934			. Inapplicable		
				10			-8 Don't know		
				1			-7 Refused		
				937			1 Yes		
				1,034			2 No		

Note: See Notes to the data for the skip pattern and variable derivation.

12/14/04 ACCESS 2003				MEDICARE Access To	CURRENT BENEFICIAR Care	Y S	SURVEY	RIC: Page: Version:	<b>3</b> 10
Variable	Col	Len	Format	Frequency	ComQues# FacQues#	V	ariable Type & Label		
MDAPPT	102	2	APPTFMT		AC24	N	Was visit to Dr - appointmen	t/walk - i	n
				1,385			Inapplicable		
				6 107			Not ascertained Don't know		
				1			Refused		
				12,830		1	Appointment		
				587		2	Walked in		
			Note: Ap	plies if M	OVISIT=1 or contin	uir	g SP had MD visit since last	interview	
MDDRTEL	104	2	TOLDFMT		AC25	N	Someone in Dr office tell SP	come back	?
				2,086			Inapplicable		
				47			Don't know		
				8,484 4,299			Told to come back during a p Called for an appointment	rior visit	
			Note: Ap	plies only	if MDAPPT = 1				
D_MDAPPT	106	4	DAYFMT		AC26	N	Days - SP waited for Dr's ap	pointment	
				10,616			Inapplicable		
				1			Not ascertained		
				174			Don't know		
				700 1,426			Didn't have wait 1 to 3 days		
				332			4 to 6 days		
				703			7 to 9 days		
				49	10	-12	10 to 12 days		
				441			13 to 15 days		
				1			16 to 18 days		
				153 320	19	-21	19 to 21 days over 3 weeks		
		]			if MDDRTEL = 2 ole in 1992				
D_MDVIS	110	4	MINFMT		AC27	N	Mins - visit w/ Dr altogethe	r?	
				1,385			Inapplicable		
				6		-9	Not ascertained		
				677			Don't know		
				2	•		Refused		
				9,827			up to 1 hour		
				2,278 462			1 up to 2 hrs 2 up to 3 hrs		
				158			3 up to 4 hrs		
				59			4 up to 5 hrs		
				34	301-	360	5 up to 6 hrs		
				5			6 up to 7 hrs		
				7	421-	480	7 up to 8 hrs		
				16			More than 8 hrs		

Notes: Applies if MDVISIT=1 or continuing SP had MD visit since last interview First available in 1992

12/14/04 ACCESS 2003				DICARE CURRENT B ess To Care	ENEFICIARY SURVEY RIC: Page: Versi	3 1 .on: 1	1
Variable	Col	Len			FacQues# Variable Type & Label		-
D_MDWAIT	114	4	SECFMT	AC28	N Mins - SP spent waiting before seei	ng Dr	
				1,385	. Inapplicable		
				6	-9 Not ascertained		
				652	-8 Don't know		
				1	-7 Refused		
				7,892	0-15 Up to 15 minutes		
				2,976	15<-30 15 to 30 minutes		
				683	30<-45 30 to 45 minutes		
				651	45<-60 45 mins to 1 hr		
				73	60<-75 1 hr to 1 1/4 hr		
				201 49	75<-90 1 hr to 90 mins		
				155	90<-105 90 min to 1 3/4 hr 105<-120 1 3/4 hr to 2 hr		
				192	2 or more hrs		
MDVIGUOTA	110		First	available in 19			
MDVCHOIC	118	2	TESTEMI	AC28a	N Was the Dr you saw your first choic	er	
				9,869	. Inapplicable		
				6	-9 Not ascertained		
				93	-8 Don't know		
				4,718	1 Yes		
				230	2 No		
		1		icable if MDDRT available in 19	CL = 1 or SP had no doctor visit		
HCTROUBL	120	2	YES2FMT	AC29	N Has SP had troub get needed health	care?	
				3	-9 Not ascertained		
				16	-8 Don't know		
				12	-7 Refused		
				719	1 Yes		
				14,166	2 No		
HCTMONEY	122	2	IND1FMT	AC30a	N Troub getting care: not enough mone	У	
				14,197	. Inapplicable		
				208	1 Indicated		
				511	2 Not indicated		
		1		s only if HCTRO available in 20			

Notes: Applies only if HCTROUBL = 1 First available in 2002

14,197 258

461

HCTHIGH 124 2 IND1FMT

AC30a

N Troub getting care: cost too high

. Inapplicable 1 Indicated 2 Not indicated

12/14/04 ACCESS 2003				MEDICARE (		BENEFICIARY	RIC: 3 Page: 12 Version: 1
							Variable Type & Label
HCTNOCOV	126	2	IND1FMT				N Troub getting care: svc/supp not covered
				14,197 154 565			. Inapplicable 1 Indicated 2 Not indicated
		I		olies only est availab			
HCTTRANS	128	2	IND1FMT		AC30a		N Troub getting care: need transportation
				14,197 70 649			. Inapplicable 1 Indicated 2 Not indicated
		I		olies only est availab			
НСТНОМЕН	130	2	IND1FMT		AC30a		N Troub getting care: home dealth care
				14,197 27 692			. Inapplicable 1 Indicated 2 Not indicated
		I		olies only est availab			
HCTNTREA	132	2	IND1FMT		AC30a		N Troub getting care: Dr won't treat
				14,197 78 641			. Inapplicable 1 Indicated 2 Not indicated
		I		plies only est availa			
HCTWAIT	134	2	IND1FMT		AC30a		N Troub getting care: Dr too busy
				14,197 73 646			. Inapplicable 1 Indicated 2 Not indicated
		1		plies only est availab			
HCTACPMC	136	2	IND1FMT		AC30a		N Troub getting care: Dr wont accept Mcare
				14,197 59 660			. Inapplicable 1 Indicated 2 Not indicated
		I		plies only est availab			
HCTELIG	138	2	IND1FMT		AC30a		N Troub getting care: inelig for pub cov
				14,197 42 677			. Inapplicable 1 Indicated 2 Not indicated

Notes: Applies only if HCTROUBL = 1 First available in 2002

12/14/04 ACCESS 2003			MEDICARE Access To	CURRENT BENEFICIARY Care	SURVEY	RIC: <b>3</b> Page: 13 Version: 1
					Variable Type & Label	
HCTDELAY	140	2 IND1FM	ÍΤ	AC30a	N Troub getting care:	delay bc SP on Mcare
			14,197 51 668		. Inapplicable 1 Indicated 2 Not indicated	
			Applies only First availal	if HCTROUBL = 1 ble in 2002		
HCTSPECL	142	2 IND1FN	IT	AC30a	N Troub getting care:	specialist referral
			14,197 10 709		. Inapplicable 1 Indicated 2 Not indicated	
			Applies only First availal	if HCTROUBL = 1 ble in 2002		
HCTHMORF	144	2 IND1FN	IT	AC30a	N Troub getting care:	HMO referral dfficlt
			14,197 38 681		. Inapplicable 1 Indicated 2 Not indicated	
			Applies only First availal	if HCTROUBL = 1 ble in 2002		
HCTHMOMD	146	2 IND1FN	IT	AC30a	N Troub getting care:	HMO Drs not good
			14,197 43 676		. Inapplicable 1 Indicated 2 Not indicated	
			Applies only First availal	if HCTROUBL = 1 ble in 2002		
HCTHMOCV	148	2 IND1FN	IT	AC30a	N Troub getting care:	HMO would'nt cover
			14,197 34 685		. Inapplicable 1 Indicated 2 Not indicated	
			Applies only First availa	if HCTROUBL = 1 ble in 2002		
HCTOTHER	150	2 IND1FN	ÍT	AC30a	N Troub getting care:	Other
			14,197 98 621		. Inapplicable 1 Indicated 2 Not indicated	

2 Not indicated

621

Notes: Applies only if HCTROUBL = 1 First available in 2002

12/14/04 ACCESS 2003				MEDICARE (	<b>CURRENT BENEFICIAR</b> Care	Y SURVEY	RIC: 3 Page: 14 Version: 1
						Variable Type & Label	
CGETAPPT	152	2	YES1FMT		AC30b	N SP told by Dr office couldn't	sched appt
				14,301 2 1 1 93 518		. Inapplicable -9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No	
		I			if HCTACPMC ¬= 1 &	k HCTDELAY ¬= 1	
CGETINSR	154	2	IND1FMT		AC30c	N Dr doesn't accept insurance p	plan
				14,823 11 82		. Inapplicable 1 Indicated 2 Not indicated	
		I			if CGETAPPT = 1 ole in 2002		
CGETFULL	156	2	IND1FMT		AC30c	N No appointments were open	
				14,823 18 75		. Inapplicable 1 Indicated 2 Not indicated	
		1			if CGETAPPT = 1 ole in 2002		
CGETNNEW	158	2	IND1FMT		AC30c	N Dr doesn't accept new patient	is
				14,823 7 86		. Inapplicable 1 Indicated 2 Not indicated	
		I			if CGETAPPT = 1 ole in 2002		
CGETNNMP	160	2	IND1FMT		AC30c	N Dr doesn't accept new Medicar	re patients
				14,823 4 89		. Inapplicable 1 Indicated 2 Not indicated	
		I	_	_	if CGETAPPT = 1 ole in 2002		
CGETHOUR	162	2	IND1FMT		AC30c	N Dr's office hours conflicted	w/ SP sched
				14,823 3 90		. Inapplicable 1 Indicated 2 Not indicated	

Notes: Applies only if CGETAPPT = 1 First available in 2002

12/14/04 ACCESS 2003				MEDICARE O		BENEFICIARY		RIC: Page: Version:	<b>3</b> 15 1
Variable				Frequency			Variable Type & Label		
CGETCAID	164	2	IND1FMT		AC30c		N Dr doesn't accept Medicaid		
				14,823 14 79			. Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availab					
CGETNAMC	166	2	IND1FMT		AC30c		N Dr doesn't accept any Medicare	patients	5
				14,823 9 84			. Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availab					
CGETNAMA	168	2	IND1FMT		AC30c		N Dr doesn't accept Medicare ass	ignment	
				14,823 1 92			. Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availab					
CGETAPRV	170	2	IND1FMT		AC30c		N Dr felt other provider would b	e better	
				14,823 4 89			. Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availab					
CGETOTHR	172	2	IND1FMT		AC30c		N Other reason for not schedulin	g Dr appt	:
				14,823 42 51			. Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availab					
OFFEXPLN	174	2	YES1FMT		AC30d		N Dr's office explained difficul	ty w/Mcar	re
				14,799 21 1 27 68			. Inapplicable 9 Not ascertained 8 Don't know 1 Yes 2 No		
		1		plies only rst availab			CGETNAMC = 1		
OFFEXVB1	176	45			AC30e		C Why Mcare not accepted verb	atim #1	

Notes: Applies only if OFFEXPLN = 1 First available in 2002

12/14/04 ACCESS 2003		MEDICARE CURRENT BE Access To Care	NEFICIARY SURVEY	RIC: 3 Page: 16 Version: 1
Variable		at Frequency ComQues# F	FacQues# Variable Type & Label	
OFFEXVB2	221 45	AC30e	C Why Mcare not accepted	verbatin #2
	Notes	: Applies only if OFFEXPI First available in 2002	LN = $1 \& SP$ gave more than one reason $2$	
OFFEXVC1	266 2 WHYN	OMED AC30e	N Why Dr's office doesn't a	ccept Mcare #1
	Notes	14,889 3 3 0 8 6 2 5 0	. Inapplicable  1 Medicare doesn't pay enou 2 Doctor has too many patie 3 Medicare requires too muc 4 Medicare/Medicaid patient 5 Services are not covered 6 Cost too high for SP 91 Other reason 95 Unable to code	nts h paperwork
		First available in 2003		
OFFEXVC2	268 2 WHYN		N Why Dr's office doesn't a	ccept Mcare #2
		14,913 0 2 0 0 0 0 1	. Inapplicable  1 Medicare doesn't pay enou  2 Doctor has too many patie  3 Medicare requires too muc  4 Medicare/Medicaid patient  5 Services are not covered  6 Cost too high for SP  91 Other reason  95 Unable to code	nts h paperwork
	Notes	: Applies if OFFEXPLN = 1 First available in 2003	1 and there is more than one reason 3	
OFFEXVC3	270 2 WHYN	OMED AC30e	N Why Dr's office doesn't a	ccept Mcare #3
		14,916 0 0 0 0 0 0 0	. Inapplicable  1 Medicare doesn't pay enou 2 Doctor has too many patie 3 Medicare requires too muc 4 Medicare/Medicaid patient 5 Services are not covered 6 Cost too high for SP 91 Other reason 95 Unable to code	nts h paperwork
	Notes	: Applies if OFFEXPLN = 1 First available in 2003	1 and there are more than two reasons 3	
HCDELAY	272 2 YES2	FMT AC31	N Last year did SP delay ca	re due to cost?
		3 10 13 1,219 13,671	-9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No	

12/14/04 ACCESS 2003		CDICARE CURRENT BENEFICIA cess To Care	RY SURVEY RIC: Page: Version	17
			# Variable Type & Label 	
HEARMHMO	274 2 YES1FMT	HIMClaa	N Heard of HMO that Medicare bene can j	join
		2,825 9 97 6,748 5,237	. Inapplicable -9 Not ascertained -8 Don't know 1 Yes 2 No	
		otes to the data for the available in 1996	skip pattern and variable derivation.	
AREAMHMO	276 2 YES1FMT	HIMClbb	N HMO in area that Medicare bene can jo	in?
		8,168 1,469 3 3,552 1,724	. Inapplicable -8 Don't know -7 Refused 1 Yes 2 No	
		es only if HEARMHMO = 1 available in 1996		
OFFRAREA	278 2 YES1FMT	HIMClccl	N Does SP prefer more HMOs offered in a	rea
		5,343 2 831 1 1,710 7,029	. Inapplicable -9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No	
		es only if HEARMHMO = 1 available in 1998	or .	
DIFFSRVC	280 2 YES1FMT	HIMC1cc2	N Prefer HMO offer diff serv than provi	.ded
		8,536 2 455 3 1,531 4,389	. Inapplicable -9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No	
		es only if AREAHMO = 1 o available in 1998	r HEARMHMO = .	
HIINFO	282 2 SAT1FMT	HIMC1dd	N How satisfied is SP w/ info abt choic	:es
		5,343 2 123 1 1,844 7,177 373 53 0	. Inapplicable -9 Not ascertained -8 Don't know -7 Refused 1 Very satisfied 2 Satisfied 3 Dissatisfied 4 Very dissatisfied 5 No experience	

Notes: Applies only if HEARMHMO = 1 or . First available in 1996

12/14/04 ACCESS 2003				MEDICARE Access To		BENEFICIARY	. s	URVEY	RIC: Page: Version:	<b>3</b> 18 1
Variable						# FacQues#		ariable Type & Label		
HIADDINF	284	2	HIADDFMT		HIMC1ee		N	Addl info on hlth coverage in	fo SP want	cs
		1			if HEARN	MHMO = 1 or	-9 -8 -7 1 91	Inapplicable Not ascertained Don't know Refused No additional info needed/wan Record all other responses ve		
VCHIADD1	206	2		rst availal	ble in 19 HIMClee		NT.	Kind of additional informatio		<b>4.1</b>
			Notes: Apj	13,973 214 26 6 88 15 0 142 17 4 100 331 0 polies only	if HIADI	DINF = 91	1 2 3 4 5 6 7 8 9 10 91 92	Inapplicable Specific benefits / coverage List of doctors and credentia Location / transportation Cost issues Choosing own doctor within HM Availability of referrals Choices and comparisons of pl Include people with special c Quality of the care General clear information Other specified coverage info No additional information nee Unable to code	ls O ans ond	
VCHIADD2	288	2	HIADCFMT	14,802 30 8 1 30 6 4 12 6 0 4 13	HIMClee		1 2 3 4 5 6 7 8 9 10 91 92	Kind of additional information Inapplicable Specific benefits / coverage List of doctors and credentia Location / transportation Cost issues Choosing own doctor within HM Availability of referrals Choices and comparisons of pl Include people with special c Quality of the care General clear information Other specified coverage info No additional information nee	ls O ans ond	‡2

Notes: Applies only if HIADDINF = 91 and 2nd reason was given First available in 1996

95 Unable to code

12/14/04 ACCESS 2003				MEDICARE Access To		ENEFICIAR	Y S	URVEY	RIC: Page: Version:	<b>3</b> 19 1
				Frequency				ariable Type & Label		
VCHIADD3	290	2	HIADCFMT		HIMC1ee		N	Kind of additional information	n wanted i	#3
		1		14,909 2 0 0 2 1 0 0 2 0 2 0 0 0 0 0 0 polies only	if HIADD		1 2 3 4 5 6 7 8 9 10 91 92 95	Inapplicable Specific benefits / coverage List of doctors and credential Location / transportation Cost issues Choosing own doctor within HM Availability of referrals Choices and comparisons of pl Include people with special of Quality of the care General clear information Other specified coverage info No additional information need Unable to code  3rd reason was given	0 ans ond	
VCHIADD4	292	2			HIMClee		N	Kind of additional information	n wanted {	#4
				14,915 1 0 0 0 0 0 0 0 0 0 0 0			1 2 3 4 5 6 7 8 9 10 91 92	Inapplicable Specific benefits / coverage List of doctors and credential Location / transportation Cost issues Choosing own doctor within HM Availability of referrals Choices and comparisons of pl Include people with special of Quality of the care General clear information Other specified coverage info No additional information need Unable to code	0 ans ond	
		]		plies only rst availa			and	4th reason was given		
JOINMHMO	294	2	YES1FMT		HIMC1ff		N	Ever considered joining an HM	0?	
				13,354 13 1 249 1,299			-8 -7 1	Inapplicable Don't know Refused Yes No		

Notes: Applies to initial interviews of new panel SPs where AREAMHMO  $\neg=~2$  First available in 1996

12/14/04 ACCESS 2003		MEDICARE CURRENT BENEFICIARY SURVEY Access To Care	RIC: Page: Version:	<b>3</b> 20 1
Variable	Col Len Format	Frequency ComQues# FacQues# Variable Type & Label		

Variable	Col	Len	Format	Frequency	ComQues# FacQues#	# Variable Type & Label	
VCJOIN1	296	2	JOINCFMT		HIMClgg	N 1st reason SP hasn't considered an HMO	
				13,617		. Inapplicable	
				1		-8 Don't know	
				313		10 Satisfied with current situation	
				224		11 Satisfied with current coverage	
				7		12 Satisfied with current doctor	
				4		13 Satisfied with ability to choose prov	
				37		19 Satisfied / other reason	
				346		20 Negative to HMOs	
				7		21 Negative / HMO medical care	
				21		22 Negative / limits choices-restrict	
				14		23 Negative / higher costs	
				0		24 Negative / inconvenient location	
				2		25 Negative / coverage not portable	
				3		29 Negative / other	
				26		30 Indifferent to HMOs	
				59		31 Don't know enouth	
				7		32 No HMO in area	
				34		33 Dont like change	
				44		34 Health is good - don't need	
				7		39 Indifferent / other	
				143		91 Other specified	
				0		92 Did consider joining HMO	
				0		95 Unable to code	

Notes: Applies only if JOINMHMO = 2 First available in 1996

VCJOIN2	298	2	JOINCFMT	HIMC1gg	N	2nd reason SP hasn't considered an HMO
			14,18	34		Inapplicable
			6	56	10	Satisfied with current situation
			3(	)5	11	Satisfied with current coverage
			4	14	12	Satisfied with current doctor
				6	13	Satisfied with ability to choose prov
				1	19	Satisfied / other reason
				6	20	Negative to HMOs
			٥	9	21	Negative / HMO medical care
			8	32	22	Negative / limits choices-restrict
			4	13	23	Negative / higher costs
				2	24	Negative / inconvenient location
				6	25	Negative / coverage not portable
				0	29	Negative / other
				1	30	Indifferent to HMOs
			2	22	31	Don't know enouth
				0	32	No HMO in area
			2	25	33	Dont like change
			2	22	34	Health is good - don't need
				0	39	Indifferent / other
				1	91	Other specified
				1	92	Did consider joining HMO
				0	95	Unable to code

Notes: Applies only if JOINMHMO = 2 and 2nd reason was given First available in 1996  $\,$ 

12/14/04 ACCESS 2003				MEDICARE ( Access To		BENEFICIARY	r sı		<b>3</b> 21
Variable	Col	Len	Format	Frequency	ComQues#	FacQues#	Va	ariable Type & Label	
VCJOIN3	300	2	JOINCFMT		HIMClgg		N	3rd reason SP hasn't considered an HMO	
				14,598 31				Inapplicable Satisfied with current situation	
				17				Satisfied with current coverage	
				50			12	Satisfied with current doctor	
				22			13	Satisfied with ability to choose prov	
				1			19	Satisfied / other reason	
				31			20	Negative to HMOs	
				9			21	Negative / HMO medical care	
				45			22	Negative / limits choices-restrict	
				7			23	Negative / higher costs	

0 91 Other specified 1 92 Did consider joining HMO 0 95 Unable to code

24 Negative / inconvenient location 25 Negative / coverage not portable

34 Health is good - don't need

29 Negative / other 30 Indifferent to HMOs

31 Don't know enouth

33 Dont like change

39 Indifferent / other

32 No HMO in area

Notes: Applies only if JOINMHMO = 2 and 3rd reason was given First available in 1996

10 15

> 0 4

1

63

11

0

VCJOIN4	302	2	JOINCFMT	HIMC1gg	N	4th reason SP hasn't considered an HMO
			14,70			Inapplicable
			1	<del>-</del>		Satisfied with current situation
			1	3	11	Satisfied with current coverage
				6	12	Satisfied with current doctor
			4	2	13	Satisfied with ability to choose prov
				0	19	Satisfied / other reason
				8	20	Negative to HMOs
				3	21	Negative / HMO medical care
			1	7	22	Negative / limits choices-restrict
			1	0	23	Negative / higher costs
			1	0	24	Negative / inconvenient location
			2	6	25	Negative / coverage not portable
				0	29	Negative / other
				0	30	Indifferent to HMOs
				0	31	Don't know enouth
				0	32	No HMO in area
			2	3	33	Dont like change
			3	7	34	Health is good - don't need
				0	39	Indifferent / other
				0	91	Other specified
				0	92	Did consider joining HMO
				0	95	Unable to code

Notes: Applies only if JOINMHMO = 2 and 4th reason was given First available in 1996

12/14/04 ACCESS 2003				MEDICARE ( Access To		ENEFICIARY	st.	JRVEY	RIC: Page: Version:	
								riable Type & Label		
IFMHMO	304	2	YES1FMT		HIMC1hh		N	If HMO in area would SP co	onsider joini	.ng
				14,427				Inapplicable		
				46			-8	Don't know		
				109			1	Yes		
				334			2	No		
		1		plies to in rst availab			fn	new panel SPs where AREAMHN	MO = 2	
VCIFMH1	306	2	JOINCFMT		HIMC1ii		N	1st reason SP wouldn't jo	in an HMO	
				14,582				Inapplicable		
				41				Satisfied with current sit	uation	
				54			11	Satisfied with current cov	verage	
				15			12	Satisfied with current doo	ctor	
				34			13	Satisfied with ability to	choose prov	
				0			19	Satisfied / other reason		
				65			20	Negative to HMOs		
				12			21	Negative / HMO medical car	re	
				28			22	Negative / limits choices-	-restrict	
				8			23	Negative / higher costs		
				2			24	Negative / inconvenient lo	ocation	
				2				Negative / coverage not po	ortable	
				6				Negative / other		
				39			30	Indifferent to HMOs		
				4			31	Don't know enouth		
				10			32	No HMO in area		
				2				Dont like change		
				3			34	Health is good - don't nee	ed	
				1			39	Indifferent / other		
				8			91	Other specified		
				0			92	Did consider joining HMO		
				0				Unable to code		

Notes: Applies only if IFMHMO = 2 First available in 1996

12/14/04 ACCESS 2003				MEDICARE Access To		BENEFICIARY	Pe	IC: age: ersion:	<b>3</b> 23 1
						FacQues#	Variable Type & Label		
VCIFMH2	308	2	JOINCFMT		HIMC1ii		N 2nd reason SP wouldn't join an B	НМО	
		,		_	if IFMHN	10 = 2 and	. Inapplicable  10 Satisfied with current situation  11 Satisfied with current coverage  12 Satisfied with current doctor  13 Satisfied with ability to choose  19 Satisfied / other reason  20 Negative to HMOs  21 Negative / HMO medical care  22 Negative / limits choices-restrication  31 Negative / higher costs  42 Negative / inconvenient location  43 Negative / coverage not portable  43 Negative / other  44 Negative / other  55 One of the MMOs  56 Don't know enouth  57 No HMO in area  58 Dont like change  59 Health is good - don't need  50 Indifferent / other  50 Other specified  51 Did consider joining HMO  52 Unable to code  2nd reason was given	e prov ict	
VCIFMH3	310	2	JOINCFMT	rst availa	HIMClii		N 3rd reason SP wouldn't join an H	НМО	
				14,915 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			. Inapplicable  10 Satisfied with current situation 11 Satisfied with current coverage 12 Satisfied with current doctor 13 Satisfied with ability to choose 19 Satisfied / other reason 20 Negative to HMOs 21 Negative / HMO medical care 22 Negative / limits choices-restr: 23 Negative / higher costs 24 Negative / inconvenient location 25 Negative / coverage not portable 29 Negative / other 30 Indifferent to HMOs 31 Don't know enouth 32 No HMO in area 33 Dont like change 34 Health is good - don't need 39 Indifferent / other 91 Other specified 92 Did consider joining HMO 95 Unable to code	e prov ict	

Notes: Applies only if IFMHMO = 2 and 3rd reason was given First available in 1996  $\,$ 

Variable   Col Len Format	12/14/04 ACCESS 2003				MEDICARE Access To		BENEFICIARY	s	URVEY	RIC: Page: Version:	<b>3</b> 24 1
14,916 . Inapplicable 0	Variable							V	ariable Type & Label		
Notes: Applies only if IFMEMO = 2 and 4th reason was given   Statistied with ourself and the content of the c	VCIFMH4	312	2	JOINCFMT		HIMClii	L	N	4th reason SP wouldn't join a	n HMO	
Notes: Applies only if IFMEMO = 2 and 4th reason was given   Statistied with ourself and the content of the c					14,916				Inapplicable		
1										ion	
13 Satisfied with ability to choose prov										-	
Notes: Applies only if IFMHMO = 2 and   2 satisfied / other reason											
Negative to HMOs medical care   0										ose prov	
Notes: Applies only if IFMHMO = 2 and 4th reason was given   First available in 1996											
Notes: Applies only if IFMHMO = 2 and 4th reason was given   First available in 1996									_		
Comparison   Com					0					trict	
Negative / coverage not portable   25 Negative / coverage not portable   29 Negative / other   30 Indifferent to HMOs   30 Indifferent to HMOs   31 Don't know enough   32 No HMO in area   32 No HMO in area   33 Dont like change   34 Health is good - don't need   39 Indifferent / other   39 Indifferent / other   39 Indifferent / other   39 Did consider joining HMO   39 Did consider joining HMO   39 Did consider joining HMO   30 Did consider   31 Don't know   32 Dissatisfied   32 Dissatisfied   33 Dissatisfied   34 Very dissatisfied   35 Dissatisfied   36 Don't know   32 Dissatisfied   32 Dissatisfied   34 Very dissatisfied   35 Dissatisfied   36 Don't know   32 Dissatisfied   36 Don't know   37 Dissatisfied   37 Dissatisfied   37 Dissatisfied   38 Dissatisfied   38 Dissatisfied   39 Dissatisfied   39 Dissatisfied   30 Dissatisf					0						
0											
0   30 Indifferent to HMMS   31 Don't know enough   32 No HMO in area   33 Don't know enough   32 No HMO in area   33 Don't like change   34 Health is good - don't need   39 Indifferent / other   30 Indifferent / other										ble	
0   31 Don't know enouth   0   32 No HMO in area   0   32 No HMO in area   0   34 Health is good - don't need   0   34 Health is good - don't need   0   39 Indifferent / other   0   91 Other specified   0   92 Did consider joining HMO   0   95 Unable to code   Notes: Applies only if IFMHMO = 2 and 4th reason was given   First available in 1996   Notascertained   31   8   8   8   8   9   8   8   9   8   9   9											
MCQUALTY   314   2   SAT2FMT   SC1   N Satis w/ qual of med care rec'd last yr											
MCQUALTY   314   2   SAT2FMT   SC2   N Satis w/ avail med care night & weekends   470   1   1   1   1   1   1   1   1   1											
MCQUALTY   314   2   SAT2FMT   SC2   N Satis w/ avail med care night & weekends   4   Very dissatisfied   87   4   Very dissatisfied   1   Very satisfied   1   1   1   1   1   1   1   1   1					0						
Notes: Applies only if IFMHMO = 2 and 4th reason was given First available in 1996   Notes: Applies only if IFMHMO = 2 and 4th reason was given First available in 1996   Notes: Applies only if IFMHMO = 2 and 4th reason was given First available in 1996   Notes: Applies only if IFMHMO = 2 and 4th reason was given First available in 1996    MCQUALTY 314 2 SAT2FMT					0			34	Health is good - don't need		
Notes: Applies only if IFMHMO = 2 and 4th reason was given First available in 1996											
Notes: Applies only if IFMHMO = 2 and 4th reason was given First available in 1996											
Notes: Applies only if IFMHMO = 2 and 4th reason was given   First available in 1996											
31	MCQUALTY	314	2	SAT2FMT		SC1		N	Satis w/ qual of med care rec	'd last y	r
18											
## 4,404   1 Very satisfied   9,476   2 Satisfied   2 Satisfied   468   3 Dissatisfied   470   4											
9,476											
## A68									-		
MCAVAIL 316 2 SAT2FMT SC2 N Satis w/ avail med care night & weekends  2 -9 Not ascertained 52 -8 Don't know 22 -7 Refused 1,511 1 Very satisfied 6,675 2 Satisfied 472 3 Dissatisfied 472 3 Dissatisfied 139 4 Very dissatisfied 6,043 5 No experience  MCEASE 318 2 SAT2FMT SC3 N Ease of get to Dr from where SP lives  2 -9 Not ascertained 36 -8 Don't know 20 -7 Refused 2,929 1 Very satisfied 10,747 2 Satisfied 10,747 2 Satisfied 692 3 Dissatisfied											
MCAVAIL 316 2 SAT2FMT SC2 N Satis w/ avail med care night & weekends  2 -9 Not ascertained 52 -8 Don't know 22 -7 Refused 1,511 1 Very satisfied 6,675 2 Satisfied 472 3 Dissatisfied 472 3 Dissatisfied 4 Very dissatisfied 6,043 5 No experience  MCEASE 318 2 SAT2FMT SC3 N Ease of get to Dr from where SP lives  2 -9 Not ascertained 36 -8 Don't know 20 -7 Refused 2,929 1 Very satisfied 10,747 2 Satisfied 10,747 2 Satisfied 692 3 Dissatisfied					87						
2					430			5	No experience		
52	MCAVAIL	316	2	SAT2FMT		SC2		N	Satis w/ avail med care night	& weeken	ds
22					2			-9	Not ascertained		
1,511 1 Very satisfied 6,675 2 Satisfied 472 3 Dissatisfied 139 4 Very dissatisfied 6,043 5 No experience  MCEASE 318 2 SAT2FMT SC3 N Ease of get to Dr from where SP lives  2 -9 Not ascertained 36 -8 Don't know 20 -7 Refused 2,929 1 Very satisfied 2,929 1 Very satisfied 10,747 2 Satisfied 692 3 Dissatisfied											
6,675 2 Satisfied 472 3 Dissatisfied 139 4 Very dissatisfied 6,043 5 No experience  MCEASE 318 2 SAT2FMT SC3 N Ease of get to Dr from where SP lives  2 -9 Not ascertained 36 -8 Don't know 20 -7 Refused 2,929 1 Very satisfied 2,929 1 Very satisfied 692 3 Dissatisfied											
472 3 Dissatisfied 139 4 Very dissatisfied 5 No experience  MCEASE 318 2 SAT2FMT SC3 N Ease of get to Dr from where SP lives  2 -9 Not ascertained 36 -8 Don't know 20 -7 Refused 2,929 1 Very satisfied 2,929 1 Very satisfied 692 3 Dissatisfied									=		
139											
MCEASE 318 2 SAT2FMT SC3 N Ease of get to Dr from where SP lives  2 -9 Not ascertained 36 -8 Don't know 20 -7 Refused 2,929 1 Very satisfied 10,747 2 Satisfied 692 3 Dissatisfied											
2 -9 Not ascertained 36 -8 Don't know 20 -7 Refused 2,929 1 Very satisfied 10,747 2 Satisfied 692 3 Dissatisfied									=		
36	MCEASE	318	2	SAT2FMT		SC3		N	Ease of get to Dr from where	SP lives	
20 -7 Refused 2,929 1 Very satisfied 10,747 2 Satisfied 692 3 Dissatisfied					2			-9	Not ascertained		
2,929 1 Very satisfied 10,747 2 Satisfied 692 3 Dissatisfied											
10,747 2 Satisfied 692 3 Dissatisfied											
692 3 Dissatisfied									=		
135 4 Very dissatisfied					135				Very dissatisfied		
355 5 No experience									_		

12/14/04 ACCESS 2003	MEDICARE CURRENT BENEFICIAR Access To Care	Y SURVEY RIC: 3 Page: 25 Version: 1
	Frequency ComQues# FacQues#	
MCCOSTS 320 2 SAT2FMT	SC4	N Satis w/ OOP costs for medical services
	2 77 19 2,369 9,535 1,798 537 579	-9 Not ascertained -8 Don't know -7 Refused 1 Very satisfied 2 Satisfied 3 Dissatisfied 4 Very dissatisfied 5 No experience
MCINFO 322 2 SAT2FMT	SC5	N Satis w/ info abt what was wrong w/ you
	2 74 21 2,693 10,894 653 113 466	-9 Not ascertained -8 Don't know -7 Refused 1 Very satisfied 2 Satisfied 3 Dissatisfied 4 Very dissatisfied 5 No experience
MCFOLUP 324 2 SAT2FMT	SC6	N Satis w/ folowup care after inital treat
	2 70 21 2,780 10,167 399 82 1,395	-9 Not ascertained -8 Don't know -7 Refused 1 Very satisfied 2 Satisfied 3 Dissatisfied 4 Very dissatisfied 5 No experience
MCCONCRN 326 2 SAT2FMT	SC7	N Satis w/ Dr's concern for overall health
	2 129 22 3,049 10,371 654 115	-9 Not ascertained -8 Don't know -7 Refused 1 Very satisfied 2 Satisfied 3 Dissatisfied 4 Very dissatisfied 5 No experience
MCSAMLOC 328 2 SAT2FMT	SC8	N Satis $\ensuremath{\mathbf{w}}/\ensuremath{\mbox{get}}\xspace$ med care done same location
	2 80 22 2,184 10,108 709 97 1,714	-9 Not ascertained -8 Don't know -7 Refused 1 Very satisfied 2 Satisfied 3 Dissatisfied 4 Very dissatisfied 5 No experience

12/14/04 ACCESS 2003				MEDICARE (		BENEFICIARY	r s	URVEY	RIC: Page: Version:	<b>3</b> 26 1
Variable								ariable Type & Label		
MCSPECAR	330	2	SAT2FMT		SC8a		N	Satis w/ avail of care by spec	cialists	
				2 78 22 2,722 9,932 470 119 1,571			-8 -7 1 2 3 4	Not ascertained Don't know Refused Very satisfied Satisfied Dissatisfied Very dissatisfied No experience		
			Note: Fi	rst availal	ole in 1	996				
MCTELANS	332	2	SAT2FMT		SC8b		N	Ease w/ get treat/presc answer	rs on phor	ne
				2 74 24 1,656 8,567 764 221 3,608			-8 -7 1 2 3 4	Not ascertained Don't know Refused Very satisfied Satisfied Dissatisfied Very dissatisfied No experience		
			Note: Fi	rst availal	ole in 1	996				
MCDISSFY	334	2	DISAFFMT	2 23 15 11,101 3,775			-9 -8 -7	Things abt med services - diss  Not ascertained  Don't know  Refused  Not dissatisfied with anything  Verbatim responses coded at VC	e e	n
VCMCDIS1	336	2	VERBAFMT		SC9		N	1st reason SP dissatisfied w/	med svcs	
				11,141 924 34 390 100 462 121 51 10 373 77 0 78 221 85 5 20 35 12 8 8 26 742 0			1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 91 92	Inapplicable Cost of health care Can't afford Services covered Inconvenient location Waiting time Time spent with doctor Thoroughness of doctor Unnecessary tests Doctor's attitude Paperwork Rarely use services Attitude of other medical pers Doctor's competence Competence of other medical pers No preventative care Reliance on medicines for trea Process of getting a referral General dissatisfaction with H HMO restrictions on services Cant see same HMO prov / no pr Other Not dissatisfied with anything Unable to code	erson atment at an HMO HMO cov choice	

Note: Applies only if MCDISSFY = 91

12/14/04 ACCESS 2003				MEDICARE ( Access To	<b>CURRENT BEN</b> Care	NEFICIARY	sī	JRVEY	RIC: Page: Version:	<b>3</b> 27 1
					ComQues# F			ariable Type & Label		
VCMCDIS2	338	2	VERBAFMT		SC9		N	2nd reason SP dissatisfied w	/ med svcs	
				14,255 83 34 82 18 68 35 26 29 18 0 33 41 17 6 7 15 9 5 8			1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 19 19 20 10 10 10 10 10 10 10 10 10 10 10 10 10	Inapplicable Cost of health care Can't afford Services covered Inconvenient location Waiting time Time spent with doctor Thoroughness of doctor Unnecessary tests Doctor's attitude Paperwork Rarely use services Attitude of other medical pe Doctor's competence Competence of other medical No preventative care Reliance on medicines for tr Process of getting a referra General dissatisfaction with HMO restrictions on services Cant see same HMO prov / no Other Not dissatisfied with anythi Unable to code	person eatment l at an HM HMO prov choice	
VCMCDIS3	340	2		olies only	if MCDISS	SFY = 91 a		l 2nd reason is given  3rd reason SP dissatisfied w	/ med svcs	
				14,854 6 0 7 4 5 5 3 0 7 1 0 2 2 5 1 0 3 0 2 2 2 1 8 0 0			1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 19 19 19 19 19 19 19 19 19 19 19 19	Inapplicable Cost of health care Can't afford Services covered Inconvenient location Waiting time Time spent with doctor Thoroughness of doctor Unnecessary tests Doctor's attitude Paperwork Rarely use services Attitude of other medical pe Doctor's competence Competence of other medical No preventative care Reliance on medicines for tr Process of getting a referra General dissatisfaction with HMO restrictions on services Cant see same HMO prov / no Other Not dissatisfied with anythi Unable to code	person eatment l at an HM HMO prov choice	

Note: Applies only  $\mbox{ if MCDISSFY = 91 and 3rd reason is given}$ 

12/14/04 ACCESS 2003				MEDICARE Access To		BENEFICIAR	y s	URVEY	RIC: Page: Version:	<b>3</b> 28 1
						# FacQues#		ariable Type & Label		
VCMCDIS4	342	2	VERBAFMT		SC9		N	4th reason SP dissatisfied w/	med svcs	
				14,912 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0			1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 20 91 92	Inapplicable Cost of health care Can't afford Services covered Inconvenient location Waiting time Time spent with doctor Thoroughness of doctor Unnecessary tests Doctor's attitude Paperwork Rarely use services Attitude of other medical persociate persoc	erson atment at an HMO HMO rov choice	
			Note: Apr	plies only	if MCD	DISSFY = 91	an	d 4th reason is given		
MCIMPROV	344	2	IMPROFMT		SC10		N	Things abt med services need	improvemen	ıt
				2 94 15 11,269 3,536			-8 -7 1	Not ascertained Don't know Refused No improvement Verbatim responses coded at Vo	CMCIMP1-4	

12/14/04 ACCESS 2003		MEDICARE CURREN Access To Care	T BENEFICIARY	Y SURVEY RIC: 3 Page: 29 Version: 1
Variable		Frequency ComQu		Variable Type & Label
VCMCIMP1	346 2 VERIMFM	T SC10		N 1st aspect of med svcs to be improved
		11,380 1 620 17 510 34 394 161 33 12 204 26 40 69 43 61 10 116 29 13 1,143 0		. Inapplicable -8 Don't know 1 Reduce cost 2 More financial aid/public assistance 3 Expansion of covered services 4 More convenient location 5 Reduce wait time 6 More time spent with patients 7 More thorough exam 8 Reduce unnecessary tests 9 Improve attitude: physician 10 Reduce paperwork 11 Improve attitude of other medical person 12 Improve competence of physician 13 Improve competence of oth medical person 14 Improve bill processing/explanations 15 Rarely use services 16 Avail/select of providers in HMO 17 Referral process at HMO 18 HMO needs for concern for its patients 91 Other 92 No improvement needed 95 Unable to code
VCMCIMP2	Note: A	pplies only if M T SC10	CIMPROV = 91	N 2nd aspect of med svcs to be improved
		14,433 48 7 64 3 38 50 51 1 74 6 39 14 10 10 0 18 8 9 33 0 0		. Inapplicable  1 Reduce cost  2 More financial aid/public assistance  3 Expansion of covered services  4 More convenient location  5 Reduce wait time  6 More time spent with patients  7 More thorough exam  8 Reduce unnecessary tests  9 Improve attitude: physician  10 Reduce paperwork  11 Improve attitude of other medical person  12 Improve competence of physician  13 Improve competence of oth medical person  14 Improve bill processing/explanations  15 Rarely use services  16 Avail/select of providers in HMO  17 Referral process at HMO  18 HMO needs for concern for its patients  91 Other  92 No improvement needed  95 Unable to code

Note: Applies only if MCIMPROV = 91 and 2nd reason is given

Ariable Col Len Format Frequency ComQues# FacQues# Variable Type & Label    1	12/14/04 ACCESS 2003				MEDICARE Access To		BENEFICIAR!	r si	URVEY	RIC: Page: Version:	3 1
14,875  1								Va 			
1 Reduce cost   2 More financial aid/public assistance   2	VCMCIMP3	350	2	VERIMFMT		SC10		N	3rd aspect of med svcs to b	oe improved	
					14,875				Inapplicable		
2   3 Expansion of covered services   4 More convenient location   5 Reduce wait time   6   6 More time spent with patients   10   7 More thorough exam   1   8 Reduce unnecessary tests   4   9 Improve attitude   5 Physician   1   10 Reduce paperwork   1 Improve attitude of other medical person   12 Improve competence of physician   1   10 Reduce paperwork   1 Improve competence of oth medical person   12 Improve competence of oth medical person   13 Improve competence of oth medical person   14 Improve bill processing/explanations   15 Rarely use services   16 Avail/select of providers in HMO   17 Referral process at HMO   18 HMO needs for concern for its patients   5   91 Other   19 No improvement needed   95 Unable to code   14 Improve bill process at HMO   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   14.914   Inapplicable   18 Reduce cost   14.914   Inapplicable   18 Reduce cost   14.914   Inapplicable   18 Reduce cost   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   14.914   Inapplicable   18 Reduce cost   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   14.914   Inapplicable   19 Reduce cost   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIMPROV = 91 and 3rd reason is given   19 Note: Applies only if MCIM					1			1	Reduce cost		
More convenient location   4					0			2	More financial aid/public a	assistance	
### 4   5 Reduce wait time					2			3	Expansion of covered service	ces	
6					0			4	More convenient location		
10					4			5	Reduce wait time		
1					6			6	More time spent with patier	nts	
1					10			7	More thorough exam		
1					1			8	Reduce unnecessary tests		
11 Improve attitude of other medical person   12 Improve competence of physician   12 Improve competence of physician   13 Improve competence of oth medical person   14 Improve bill processing/explanations   15 Rarely use services   1					4			9	Improve attitude: physician	ı	
12 Improve competence of physician   2   13 Improve competence of oth medical person   14 Improve bill processing/explanations   15 Rarely use services   16 Avail/select of providers in HMO   17 Referral process at HMO   18 HMO needs for concern for its patients   91 Other   0   92 No improvement needed   95 Unable to code   Note: Applies only if MCIMPROV = 91 and 3rd reason is given   CMCIMP4   352 2 VERIMFMT   SCIO   N 4th aspect of med svcs to be improved   14,914   . Inapplicable   1 Reduce cost   2 More financial aid/public assistance   3 Expansion of covered services   4 More convenient location   1   5 Reduce wait time   0   6 More time spent with patients   0   7 More thorough exam   8 Reduce unnecessary tests   1   9 Improve attitude: physician   10 Reduce paperwork   11 Improve attitude of other medical person   12 Improve competence of physician   13 Improve competence of physician   13 Improve competence of oth medical person   14 Improve bill processing/explanations   15 Rarely use services   14 Improve competence of providers in HMO   17 Referral process at HMO   18 HMO needs for concern for its patients   91 Other   92 No improvement needed   92 N					1			10	Reduce paperwork		
2					4			11	Improve attitude of other m	medical perso	or
0 14 Improve bill processing/explanations 0 15 Rarely use services 1 16 Avail/select of providers in HMO 0 17 Referral process at HMO 0 18 HMO needs for concern for its patients 5 91 Other 0 92 No improvement needed 0 95 Unable to code  Note: Applies only if MCIMPROV = 91 and 3rd reason is given  CMCIMP4 352 2 VERIMFMT SC10 N 4th aspect of med svcs to be improved  14,914 . Inapplicable 0 1 Reduce cost 2 More financial aid/public assistance 0 3 Expansion of covered services 0 4 More convenient location 1 5 Reduce wait time 0 6 More time spent with patients 0 7 More thorough exam 0 8 Reduce unnecessary tests 1 9 Improve attitude: physician 0 10 Reduce paperwork 11 Improve attitude of other medical person 0 12 Improve competence of physician 0 13 Improve operence of oth medical person 14 Improve bill processing/explanations 15 Rarely use services 0 14 Improve bill process in HMO 0 17 Referral process at HMO 0 17 Referral process at HMO 0 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed					0			12	Improve competence of physi	lcian	
O 15 Rarely use services 1 1 6 Avail/select of providers in HMO 17 Referral process at HMO 18 HMO needs for concern for its patients 5 91 Other 0 92 No improvement needed 0 95 Unable to code Note: Applies only if MCIMPROV = 91 and 3rd reason is given  CMCIMP4 352 2 VERIMFMT SC10 N 4th aspect of med svcs to be improved  14,914 . Inapplicable 1 Reduce cost 0 1 Reduce cost 2 More financial aid/public assistance 0 3 Expansion of covered services 0 4 More convenient location 1 5 Reduce wait time 0 6 More time spent with patients 0 7 More thorough exam 0 8 Reduce unnecessary tests 1 9 Improve attitude: physician 0 10 Reduce paperwork 1 Improve attitude: physician 0 10 Reduce paperwork 1 Improve competence of other medical person 1 Improve competence of physician 0 12 Improve competence of oth medical person 1 Improve competence of oth medical person 1 Improve competence of physician 1 Referral process at HMO 2 No improvement needed					2						or
1 16 Avail/select of providers in HMO 17 Referral process at HMO 18 HMO needs for concern for its patients 5 91 Other 92 No improvement needed 95 Unable to code Note: Applies only if MCIMPROV = 91 and 3rd reason is given  CMCIMP4 352 2 VERIMFMT SC10 N 4th aspect of med svcs to be improved 14,914 . Inapplicable 1 Reduce cost 0 2 More financial aid/public assistance 0 3 Expansion of covered services 0 4 More convenient location 1 5 Reduce wait time 0 6 More time spent with patients 0 7 More thorough exam 8 Reduce unnecessary tests 1 9 Improve attitude: physician 10 Reduce paperwork 11 Improve attitude of other medical person 12 Improve competence of physician 0 12 Improve competence of oth medical person 15 Rarely use services 16 Avail/select of providers in HMO 17 Referral process at HMO 18 HMO needs for concern for its patients 0 10 ther 0 92 No improvement needed										olanations	
0 17 Referral process at HMO 18 HMO needs for concern for its patients 5 91 Other 0 92 No improvement needed 95 Unable to code Note: Applies only if MCIMPROV = 91 and 3rd reason is given  CMCIMP4 352 2 VERIMFMT SC10 N 4th aspect of med svcs to be improved 14,914 . Inapplicable 0 1 Reduce cost 0 2 More financial aid/public assistance 0 3 Expansion of covered services 0 4 More convenient location 1 5 Reduce wait time 0 6 More time spent with patients 0 7 More thorough exam 0 8 Reduce unnecessary tests 1 9 Improve attitude: physician 10 Reduce paperwork 0 11 Improve attitude of other medical person 12 Improve competence of physician 13 Improve competence of physician 13 Improve competence of oth medical person 14 Improve bill processing/explanations 15 Rarely use services 16 Avail/select of providers in HMO 17 Referral process at HMO 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed					0			15	Rarely use services		
0 18 HMO needs for concern for its patients 91 Other 0 92 No improvement needed 0 95 Unable to code Note: Applies only if MCIMPROV = 91 and 3rd reason is given  CMCIMP4 352 2 VERIMFMT SC10 N 4th aspect of med svcs to be improved  14,914 . Inapplicable 1 Reduce cost 0 2 More financial aid/public assistance 0 3 Expansion of covered services 0 4 More convenient location 1 5 Reduce wait time 0 6 More time spent with patients 0 7 More thorough exam 0 8 Reduce unnecessary tests 1 9 Improve attitude: physician 0 10 Reduce paperwork 0 11 Improve attitude of other medical person 1 12 Improve competence of physician 0 12 Improve competence of physician 0 13 Improve competence of oth medical person 0 14 Improve bill processing/explanations 0 15 Rarely use services 0 16 Avail/select of providers in HMO 0 17 Referral process at HMO 0 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed					1			16	Avail/select of providers i	ln HMO	
5 91 Other 0 92 No improvement needed 0 95 Unable to code Note: Applies only if MCIMPROV = 91 and 3rd reason is given  CMCIMP4 352 2 VERIMFMT SC10 N 4th aspect of med svcs to be improved  14,914 . Inapplicable 1 Reduce cost 0 1 Reduce cost 0 2 More financial aid/public assistance 0 3 Expansion of covered services 0 4 More convenient location 1 5 Reduce wait time 0 6 More time spent with patients 0 7 More thorough exam 0 8 Reduce unnecessary tests 1 9 Improve attitude: physician 1 Reduce paperwork 0 11 Improve attitude of other medical person 1 Improve competence of physician 1 Improve competence of oth medical person 1 Improve competence of the medical person 2 Improve competence of the medical person 2 Improve competence of the medical person 3 Improve competence of the medical person 4 Improve competence of the medical person 5 Improve competence of the medical person 6 Improve competence of the medical person 6 Improve competence of the medical person 6 Improve competence of the medical person 7 Improve competence of the medical person 8					0			17	Referral process at HMO		
O 92 No improvement needed 95 Unable to code  Note: Applies only if MCIMPROV = 91 and 3rd reason is given  CMCIMP4 352 2 VERIMFMT SC10 N 4th aspect of med svcs to be improved  14,914 . Inapplicable 1 Reduce cost 0 2 More financial aid/public assistance 2 More financial aid/public assistance 3 Expansion of covered services 0 4 More convenient location 1 5 Reduce wait time 0 6 More time spent with patients 0 7 More thorough exam 0 8 Reduce unnecessary tests 1 9 Improve attitude: physician 10 Reduce paperwork 1 Improve attitude of other medical personal 1 Improve competence of physician 1 Improve competence of physician 1 Improve competence of oth medical personal 1 Improve competence other 1 Improve 2 Improve 2 Improve 2 Improve 2 Im					0			18	HMO needs for concern for i	its patients	
Note: Applies only if MCIMPROV = 91 and 3rd reason is given  CMCIMP4 352 2 VERIMFMT SC10 N 4th aspect of med svcs to be improved  14,914 . Inapplicable 1 Reduce cost 0 2 More financial aid/public assistance 0 3 Expansion of covered services 0 4 More convenient location 1 5 Reduce wait time 0 6 More time spent with patients 0 7 More thorough exam 0 8 Reduce unnecessary tests 1 9 Improve attitude: physician 10 Reduce paperwork 11 Improve attitude of other medical person 0 12 Improve competence of physician 13 Improve competence of physician 14 Improve bill processing/explanations 15 Rarely use services 16 Avail/select of providers in HMO 17 Referral process at HMO 18 HMO needs for concern for its patients 0 191 Other 0 92 No improvement needed											
Note: Applies only if MCIMPROV = 91 and 3rd reason is given  CMCIMP4 352 2 VERIMFMT SC10 N 4th aspect of med svcs to be improved  14,914 . Inapplicable 0 1 Reduce cost 0 2 More financial aid/public assistance 0 3 Expansion of covered services 0 4 More convenient location 1 5 Reduce wait time 0 6 More time spent with patients 0 7 More thorough exam 0 8 Reduce unnecessary tests 1 9 Improve attitude: physician 0 10 Reduce paperwork 11 Improve attitude of other medical person 12 Improve competence of physician 13 Improve competence of oth medical person 14 Improve bill processing/explanations 15 Rarely use services 16 Avail/select of providers in HMO 17 Referral process at HMO 18 HMO needs for concern for its patients 0 10 ther 0 92 No improvement needed									_		
CMCIMP4 352 2 VERIMFMT  SC10  N 4th aspect of med svcs to be improved  14,914  . Inapplicable  1 Reduce cost  2 More financial aid/public assistance  3 Expansion of covered services  4 More convenient location  5 Reduce wait time  6 More time spent with patients  7 More thorough exam  8 Reduce unnecessary tests  1 9 Improve attitude: physician  10 Reduce paperwork  11 Improve attitude of other medical person  12 Improve competence of physician  13 Improve competence of oth medical person  14 Improve bill processing/explanations  15 Rarely use services  16 Avail/select of providers in HMO  17 Referral process at HMO  18 HMO needs for concern for its patients  0 Unimprovement needed					0			95	Unable to code		
14,914  . Inapplicable  1 Reduce cost  0 2 More financial aid/public assistance  0 3 Expansion of covered services  0 4 More convenient location  1 5 Reduce wait time  0 6 More time spent with patients  0 7 More thorough exam  0 8 Reduce unnecessary tests  1 9 Improve attitude: physician  0 10 Reduce paperwork  1 Improve attitude of other medical person  1 Improve competence of physician  0 12 Improve competence of physician  0 13 Improve competence of oth medical person  14 Improve bill processing/explanations  15 Rarely use services  16 Avail/select of providers in HMO  17 Referral process at HMO  18 HMO needs for concern for its patients  19 Other  10 92 No improvement needed				Note: App	plies only	if MCIM	IPROV = 91	and	d 3rd reason is given		
1 Reduce cost 2 More financial aid/public assistance 3 Expansion of covered services 4 More convenient location 5 Reduce wait time 6 More time spent with patients 7 More thorough exam 8 Reduce unnecessary tests 1 pimprove attitude: physician 1 prove attitude: physician 1 prove attitude of other medical person 1 improve competence of physician 1 improve competence of physician 1 improve competence of oth medical person 1 improve competence of oth medical person 1 improve bill processing/explanations 1 improve bill processing/explanations 1 improve bill processing/explanations 1 improve bill process at HMO 1 improve attitude of providers in HMO 1 improve bill process at HMO 1 improvement needed	VCMCIMP4	352	2	VERIMFMT		SC10		N	4th aspect of med svcs to b	oe improved	
2 More financial aid/public assistance 3 Expansion of covered services 4 More convenient location 5 Reduce wait time 6 More time spent with patients 7 More thorough exam 8 Reduce unnecessary tests 1 9 Improve attitude: physician 10 Reduce paperwork 11 Improve attitude of other medical person 12 Improve competence of physician 13 Improve competence of oth medical person 14 Improve bill processing/explanations 15 Rarely use services 16 Avail/select of providers in HMO 17 Referral process at HMO 18 HMO needs for concern for its patients 19 Other 19 No improvement needed					14,914				Inapplicable		
3 Expansion of covered services 4 More convenient location 5 Reduce wait time 6 More time spent with patients 7 More thorough exam 0 8 Reduce unnecessary tests 1 9 Improve attitude: physician 1 Reduce paperwork 1 Improve attitude of other medical person 1 Improve competence of physician 1 Improve competence of oth medical person 1 Improve bill processing/explanations 1 Rarely use services 1 Farely use services 1 Avail/select of providers in HMO 1 Referral process at HMO 1 HMO needs for concern for its patients 1 Other 1 Outprovement needed					0			1	Reduce cost		
4 More convenient location 5 Reduce wait time 6 More time spent with patients 7 More thorough exam 0 Reduce unnecessary tests 1 Pimprove attitude: physician 1 Reduce paperwork 1 Improve attitude of other medical person 1 Improve competence of physician 1 Improve competence of oth medical person 1 Improve bill processing/explanations 1 Rarely use services 1 Rarely use services 1 Rarely use services 1 Rarely use services 1 Referral process at HMO 1 Referral process at HMO 1 HMO needs for concern for its patients 1 HMO needs for concern for its patients 1 Outher 1 No improvement needed					0			2	More financial aid/public a	assistance	
5 Reduce wait time 6 More time spent with patients 7 More thorough exam 8 Reduce unnecessary tests 1 9 Improve attitude: physician 10 Reduce paperwork 11 Improve attitude of other medical person 12 Improve competence of physician 13 Improve competence of oth medical person 14 Improve bill processing/explanations 15 Rarely use services 16 Avail/select of providers in HMO 17 Referral process at HMO 18 HMO needs for concern for its patients 19 Other 19 No improvement needed					0			3	Expansion of covered service	ces	
6 More time spent with patients 7 More thorough exam 8 Reduce unnecessary tests 9 Improve attitude: physician 10 Reduce paperwork 11 Improve attitude of other medical person 12 Improve competence of physician 13 Improve competence of oth medical person 14 Improve bill processing/explanations 15 Rarely use services 16 Avail/select of providers in HMO 17 Referral process at HMO 18 HMO needs for concern for its patients 19 Other 19 Other					0			4	More convenient location		
7 More thorough exam 8 Reduce unnecessary tests 1 9 Improve attitude: physician 0 10 Reduce paperwork 11 Improve attitude of other medical person 12 Improve competence of physician 0 13 Improve competence of oth medical person 14 Improve bill processing/explanations 15 Rarely use services 0 16 Avail/select of providers in HMO 17 Referral process at HMO 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed					1			5	Reduce wait time		
8 Reduce unnecessary tests  9 Improve attitude: physician  10 Reduce paperwork  11 Improve attitude of other medical person  12 Improve competence of physician  13 Improve competence of oth medical person  14 Improve bill processing/explanations  15 Rarely use services  16 Avail/select of providers in HMO  17 Referral process at HMO  18 HMO needs for concern for its patients  19 Other  19 No improvement needed					0			6	More time spent with patier	nts	
9 Improve attitude: physician 0 10 Reduce paperwork 0 11 Improve attitude of other medical person 0 12 Improve competence of physician 0 13 Improve competence of oth medical person 0 14 Improve bill processing/explanations 0 15 Rarely use services 0 16 Avail/select of providers in HMO 0 17 Referral process at HMO 0 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed					0			7	More thorough exam		
10 Reduce paperwork  11 Improve attitude of other medical person  12 Improve competence of physician  13 Improve competence of oth medical person  14 Improve bill processing/explanations  15 Rarely use services  16 Avail/select of providers in HMO  17 Referral process at HMO  18 HMO needs for concern for its patients  19 Other  19 No improvement needed					0			8	Reduce unnecessary tests		
11 Improve attitude of other medical person 0 12 Improve competence of physician 0 13 Improve competence of oth medical person 0 14 Improve bill processing/explanations 0 15 Rarely use services 0 16 Avail/select of providers in HMO 0 17 Referral process at HMO 0 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed					1			9	Improve attitude: physician	ı	
12 Improve competence of physician 0 13 Improve competence of oth medical person 0 14 Improve bill processing/explanations 0 15 Rarely use services 0 16 Avail/select of providers in HMO 0 17 Referral process at HMO 0 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed											
0 13 Improve competence of oth medical person 0 14 Improve bill processing/explanations 0 15 Rarely use services 0 16 Avail/select of providers in HMO 0 17 Referral process at HMO 0 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed											or
0 14 Improve bill processing/explanations 0 15 Rarely use services 0 16 Avail/select of providers in HMO 0 17 Referral process at HMO 0 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed					0						
0 15 Rarely use services 0 16 Avail/select of providers in HMO 0 17 Referral process at HMO 0 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed									= =	_	or
0 16 Avail/select of providers in HMO 0 17 Referral process at HMO 0 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed										olanations	
0 17 Referral process at HMO 0 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed									_		
0 18 HMO needs for concern for its patients 0 91 Other 0 92 No improvement needed									_	ln HMO	
0 91 Other 0 92 No improvement needed									_		
0 92 No improvement needed										lts patients	
-											
0 95 Unable to code									_		
					0			95	Unable to code		

Note: Applies only if MCIMPROV = 91 and 4th reason is given

12/14/04 ACCESS 2003				MEDICARE Access To		BENEFICIARY	P	IC: age: ersion:	<b>3</b> 31 1
Variable						# FacQues#	Variable Type & Label		
MCWORRY	354	2	TRUE2FMT		SC10a		N Worry abt hlth more than others	your ag	je
				2 275 16 2,910 11,713			-9 Not ascertained -8 Don't know -7 Refused 1 True 2 False		
			Note: Fi	rst availa	ble in 1	.996			
MCAVOID	356	2	TRUE2FMT		SC10b		N Do almost anything to avoid going	ng to Dr	î
				2 90 18 4,259 10,547			<pre>-9 Not ascertained -8 Don't know -7 Refused 1 True 2 False</pre>		
				rst availa					
MCSICK	358	2	TRUE2FMT		SC10c		N When sick - try keeping sicknes	s to sel	.f
			Note: Fi	2 153 18 5,665 9,078 rst availa			-9 Not ascertained -8 Don't know -7 Refused 1 True 2 False		
MCDRSOON	360	2	TRUE2FMT		SC10d		N Usually go to Dr as soon as you	feel ba	ad
				2 147 20 5,395 9,352			-9 Not ascertained -8 Don't know -7 Refused 1 True 2 False		
			Note: Fi	rst availa	ble in 1	.996			
MCDRNSEE	362	2	YES2FMT		SC11		N Hlth prob think Dr should see b	ut didn'	t
				2 33 16 1,288 13,577			-9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No		
MCDRATMP	364	2	YES1FMT		SC12a		N Attempt to get Dr appoint abt co	ondition	1
				13,628 1 371 916			. Inapplicable -8 Don't know 1 Yes 2 No		

Notes: Applies only if MCDRNSEE = 1 First available in 1998

12/14/04 ACCESS 2003			MEDICARE Access To	CURRENT BENEFICIARY Care	SURVEY	RIC: 3 Page: 32 Version: 1
Variable	Col				Variable Type & Label	
MCRNSERS	366	2	IND1FMT	SC13	N Reason Dr not seen - think no	ot serious
			13,628		. Inapplicable	
			1 509		-8 Don't know 1 Indicated	
			778		2 Not indicated	
			Note: Applies only	if MCDRNSEE = 1		
MCRCOST	368	2	IND1FMT	SC13	N Reason Dr not seen - think co	ost too much
			13,628		. Inapplicable	
			1		-8 Don't know	
			314 973		1 Indicated 2 Not indicated	
			Note: Applies only			
MCRTIME	370	2	IND1FMT	SC13	N Reason Dr not seen - didn't h	lave time
			13,628		. Inapplicable	
			1 77		-8 Don't know 1 Indicated	
			1,210		2 Not indicated	
			Note: Applies only	if MCDRNSEE = 1		
MCRAPPT	372	2	IND1FMT	SC13	N Reason Dr not seen - can't ge	et appoint
			13,628		. Inapplicable	
			1		-8 Don't know	
			79 1,208		1 Indicated 2 Not indicated	
					2 Not Indicated	
			Note: Applies only	II MCDRNSEE = I		
MCRAVAIL	374	2	IND1FMT	SC13	N Reason Dr not seen - no Dr av	<i>r</i> ailable
			13,628		. Inapplicable	
			1 72		-8 Don't know 1 Indicated	
			1,215		2 Not indicated	
			Note: Applies only	if MCDRNSEE = 1		
MCRWAY	376	2	IND1FMT	SC13	N Reason Dr not seen - no way t	to get to Dr
			13,628		. Inapplicable	
			1		-8 Don't know	
			82 1,205		1 Indicated 2 Not indicated	
			Note: Applies only		2 Not indicated	
MCRFAMLY	378	2	INDIFMT	SC13	N Reason Dr not seen - can't le	eave family
			13,628		. Inapplicable	
			1 40		-8 Don't know 1 Indicated	
			1,247		2 Not indicated	

Note: Applies only if MCDRNSEE = 1

12/14/04 ACCESS 2003				MEDICARE Access To		BENEFICIARY	SURVEY			RIC: Page: Version:	
						FacQues#	Variable Type &				
MCRDRCDM	380	2	IND1FMT		SC13		N Reason Dr not	seen -	think ca	n't do muc	:h
				13,628 1 238 1,049			. Inapplicable -8 Don't know 1 Indicated 2 Not indicated				
			Note: App	plies only	if MCDRN	ISEE = 1					
MCRFEAR	382	2	IND1FMT		SC13		N Reason Dr not	seen -	feared w	hat's wror	ıg
				13,628 1 139 1,148			. Inapplicable -8 Don't know 1 Indicated 2 Not indicated				
			Note: App	plies only	if MCDRN	ISEE = 1					
MCRDRCHG	384	2	IND1FMT		SC13		N Reason Dr not	seen -	charge>M	edicare pa	ıУ
				13,628 1 60 1,227			. Inapplicable -8 Don't know 1 Indicated 2 Not indicated				
			Note: App	plies only	if MCDRN	ISEE = 1					
MCRACCPT	386	2	IND1FMT		SC13		N Reason Dr not	seen -	accept n	o Medicaio	l
				13,628 1 39 1,248			. Inapplicable -8 Don't know 1 Indicated 2 Not indicated				
			Note: App	plies only	if MCDRN	ISEE = 1					
MCRDOCTR	388	2	IND1FMT		SC13		N Reason Dr not	seen -	don't tr	ust/afraid	i
				13,628 1 32 1,255			. Inapplicable  -8 Don't know  1 Indicated  2 Not indicated				
		1		plies only rst availa							
MCRHOSP	380	2	IND1FMT		SC13		N Reason Dr not	seen -	fear be	put in hos	3p
				13,628 1 238 1,049			. Inapplicable -8 Don't know 1 Indicated 2 Not indicated				

Notes: Applies only if MCDRNSEE = 1 First available in 1996

12/14/04 ACCESS 2003				MEDICARE Access To	<b>CURRENT BENEFICIAR</b> Care	Y SURVEY	RIC: 3 Page: 34 Version: 1
Variable						Variable Type & Label	
MCRNOCAR	392	2	IND1FMT		SC13	N Reason Dr not seen - no feel	like/care
				13,628 1 21 1,266		. Inapplicable -8 Don't know 1 Indicated 2 Not indicated	
					if MCDRNSEE = 1 ole in 1996		
MCRUNABL	394	2	IND1FMT		SC13	N Reason Dr not seen - needed	house call
				13,628 1 19 1,268		. Inapplicable -8 Don't know 1 Indicated 2 Not indicated	
					if MCDRNSEE = 1 ole in 1996		
MCROTHR	396	2	IND1FMT		SC13	N Reason Dr not seen - other	
				13,628 1 90 1,197		. Inapplicable -8 Don't know 1 Indicated 2 Not indicated	
			Note: Ap	plies only	if MCDRNSEE = 1		
MCRMAIN	398	2	NODOCFMT		SC14	N Main reason SP not see Dr ab	t condition?
				13,628 2 413 239 48 38 45 25 164 74 27 25 30 5 20 18		. Inapplicable -8 Don't know 1 Problem not serious 2 Costs too much 3 Didn't have time 4 Appointment not soon enough 5 No doctor available 6 No way to doctor 7 Couldn't leave other family 18 8 SP thought Dr couldn't do mu 9 SP afraid of finding out wha 10 Dr charges more than Medicar 11 SP couldn't find Dr to accep 12 Afraid of doctor 13 Afraid of hospital 14 Didn't care 15 Needed house call 91 Other specify	ch abt prob t was wrong e pays
			Note: Ap	plies only	if MCDRNSEE = 1		
PMNOTGET	400	2	YES2FMT		SC15	N Were there presc medicines S.	P didn't get
				2 23 16 670 14,205		-9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No	

Note: First available in 1996

12/14/04 ACCESS 2003	MEDICARE CURRENT BENEFICIARY SURVEY Access To Care		<b>3</b> 35 1
	ol Len Format Frequency ComQues# FacQues# Variable Type & Label		
PMNAME1	02 25 SC16 C Name of medicine didn't get to Notes: Applies only if PMNOTGET = 1	his yr - 1	
	First available in 1996		
PMNAME2	27 25 SC16 C Name of medicine didn't get t	his yr - 2	
	Notes: Applies only if PMNOTGET = 1 or no 2nd prescription was named. First available in 1996		
PMNAME3	SC16 C Name of medicine didn't get t	his yr - 3	
	Notes: Applies only if PMNOTGET = 1 or no 3rd prescription was named. First available in 1996		
PMNAME4	.77 25 SC16 C Name of medicine didn't get t	his yr - 4	
	Notes: Applies only if PMNOTGET = 1 or no 4th prescription was named. First available in 1996		
PMNAME5	02 25 SC16 C Name of medicine didn't get t	his yr - 5	
	Notes: Applies only if PMNOTGET = 1 or no 5th prescription was named. First available in 1996		
PMNOCOND	27 2 IND1FMT SC17 N SP didn't get Rx - not for co	ndition	
	14,246 . Inapplicable  1 -9 Not ascertained  2 -8 Don't know  107 1 Indicated  560 2 Not indicated		
	Notes: Applies only if PMNOTGET = 1 First available in 1996		
PMCOST	29 2 IND1FMT SC17 N SP didn't get Rx - medicine to	oo costly	
	14,246 . Inapplicable  1 -9 Not ascertained  2 -8 Don't know  368 1 Indicated  299 2 Not indicated		
	Notes: Applies only if PMNOTGET = 1 First available in 1996		
PMNOCOV	31 2 IND1FMT SC17 N SP didn't get Rx - insurance	didnt cove	r
	14,246 . Inapplicable  1 -9 Not ascertained  2 -8 Don't know  161 1 Indicated  506 2 Not indicated		

Notes: Applies only if PMNOTGET = 1 First available in 1996

12/14/04 ACCESS 2003				MEDICARE ( Access To		BENEFICIARY		RIC: Page: Version:	
Variable				Frequency			Variable Type & Label		
PMNOTIME	533	2	IND1FMT		SC17		N SP didn't get Rx - didn't have	time	
			Johog: Apr	14,246 1 2 2 665			. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated		
		1		st availab					
PMNOSOON	535	2	IND1FMT		SC17		N SP didn't get Rx - not get soo	n enough	
				14,246 1 2 4 663			. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated		
		1		olies only est availab					
PMPHARM	537	2	IND1FMT		SC17		N SP didn't get Rx - pharmacy in	convenier	ıt
				14,246 1 2 3 664			. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated		
		1		olies only est availab					
PMNOWAY	539	2	IND1FMT		SC17		N SP didn't get Rx - no way to g	et it	
				14,246 1 2 11 656			. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated		
		1		olies only est availab					
PMNOHELP	541	2	IND1FMT		SC17		N SP didn't get Rx - won't help	condition	1
				14,246 1 2 35 632			. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated		

Notes: Applies only if PMNOTGET = 1 First available in 1996

12/14/04 ACCESS 2003	MEDICARE Access To	CURRENT BENEFICIAR  Care	Y SURVEY	RIC: 3 Page: 37 Version: 1
Variable	Col Len Format Frequency		Variable Type & Label	
PMREACT	543 2 IND1FMT	SC17	N SP didn't get Rx - feared rea	action
	14,246 1 2 94 573		. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated	
	Notes: Applies only First availa			
PMNONEED	545 2 IND1FMT	SC17	N SP didn't get Rx - got better	: - no need
	14,246 1 2 42 625		. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated	
	Notes: Applies only First availa			
PMNOLIKE	547 2 IND1FMT	SC17	N SP didn't get Rx - dislike ta	aking meds
	14,246 1 2 33 634		. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated	
	Notes: Applies only First availa			
PMOTHER	549 2 IND1FMT	SC17	N SP didn't get Rx - other	
	14,246 1 2 61 606		. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated	
	Notes: Applies only First availa			
PMOTHOS	551 30	SC17	C SP didn't get Rx - other (spe	ecify)

Notes: Applies only if PMNOTGET = 1 First available in 1996

12/14/04 ACCESS 2003				MEDICARE Access To		ENEFICIARY	Y S	URVEY	RIC: Page: Version:	<b>3</b> 38 1
Variable				Frequency				ariable Type & Label		
								Main		
PMMAIN	281	۷	PMMEDFMT		SC18			Main reason didn't get medici	ne this yi	<u> </u>
				14,246 1 2 76 326 78 1 2 0 5 18 78 23			-9 -8 1 2 3 4 5 6 7 8 9	Inapplicable Not ascertained Don't know Didn't think med was necessar Thought it would cost too muc Med not covered by insurand o Didn't have time Could not get the medicine so No pharmacy convenient Didn't have a way to get medi Didn't think med would help o Afraid of reactions/contraind Felt better - didn't need med Dont like to take medicine	h r Medicaio on enough cine ondition ications	
			National Pos	48	i.e. protom			Other		
		•		plies only rst availa						
PLACEPAR	583	2	YES2FMT		US1		N	Does SP go particular place f	or med car	re
				2 13 15 14,188 698			-8 -7 1	Not ascertained Don't know Refused Yes No		
PLACEKND	585	2	PLACEFMT		US2		N	Kind of place SP usually go f	or med car	ce
			Note: An	728 1 11,298 1,407 595 60 0 18 0 29 25 59 31 271 356 0 37	if PI.ACE		-8 -7 1 2 3 4 5 6 7 8 9 10 11 12 13 14	Inapplicable Don't know Refused Doctor's office or group prace Doctor's clinic HMO Neighborhood or family health Freestanding surgery center Rural Health Clinic Company clinic Other clinic Walk-in urgent care center At home Hospital emergency room Hospital outpatient departmen Veterans' Administration faci Mental health center Other, specify	.center	
PLACEMCP	587	2			US2A		N	Is Dr/clinic associated w/ SP	's MCP?	
				12,363 4 14 2,383 152			-9 -8 1	Inapplicable Not ascertained Don't know Yes No		

Notes: Applies only if SP currently belongs to a managed care plan First available in 1999

12/14/04 ACCESS 2003				MEDICARE Access To		BENEFICIAR	y s	URVEY	RIC: Page: Version:	<b>3</b> 39
Variable								ariable Type & Label		
USUALDOC	589	2	YES1FMT		US4		N	Is there particular Dr SP usu	ally sees	
				12,085 5 2,416			-8	Inapplicable Don't know Yes		
				410				No		
			Note: In	applicable	if PLAC	CEKND = 1,	10,	or .		
D_USSPCW	591	2	SPCLFMT		US6		N	MD spec, incl in home/hospu	sually see	en
				1,144				Inapplicable		
				2				Not ascertained		
				332				Don't know		
				3				Refused		
				13			1	Allergy & Immunology		
				0				Anesthesiology		
				361				Cardiology (heart)		
				5				Dermatology (skin)		
				4				Emergency Room physician		
				92				Endocrinology/metabolism		
				2,817				Family practice		
				50				Gastroenterology		
				5,687				General practice		
				42				General surgery		
				89				Geriatrics (elderly)		
				34				Gynecology & Obstetrics		
				18				Hematology (blood)		
				4				Hospital residence		
				3,442				Internal medicine		
				73				Nephrology (kidneys)		
				68				Neurology		
				5				Nuclear Medicine		
				61				Oncology		
				8				Ophthalmology (eyes)		
				23				Orthopaedics		
				173				Osteopathy		
				7				Otorhinolaryngology (ear, nos	se, throat)	)
				3				Pathology	, , , , , , , , , , , , , , , , , , , ,	,
				4				Physical medicine/rehab		
				0				Plastic surgery		
				0				Proctology		
				62				Psychology/Psychiatry		
				74				Pulmonology (lungs)		
				0				Radiology		
				41				Rheumatology (arthritis)		
				1				Thoracic Surgery		
				27				Urology		
				0				Audiologist		
				0				Chiropractor		
				0				Dentist		
				0						
				0				Optometrist  Physical thorapist		
								Physical therapist		
				147				Psychologist		
				147			ЭΤ	Other medical specialty		

Note: Applies only if PLACEPAR = 1 and USUALDOC does not equal 1  $\,$ 

12/14/04 ACCESS 2003				MEDICARE Access To		ENEFICIARY :	SURVEY	RIC: 3 Page: 40 Version: 1
Variable				Frequency			/ariable Type & Label	
USHOUSCL	593	2	YES1FMT		US7	1	N Does Dr make house calls	?
				787			. Inapplicable	
				1		-9	Not ascertained	
				1,073		-8	B Don't know	
				3		= 7	7 Refused	
				455		1	L Yes	
				12,597		2	2 No	
			Note: App	lies only	if PLACER	KND does not	equal 10 or .	
GETUSHOW	595	2	GODRFMT		US8	1	N How does SP usually get	to Dr's office?
				787			. Inapplicable	
				1			Not ascertained	
				2		-8	B Don't know	
				1		-7	7 Refused	
				355		1	l Walking	
				8,950		2	2 Driving	
				4,009		3	Being driven	
				118			Ambulance or other speci	al vehicle
				106			Taxi	
				484		6	Other public transportat	ion
				0			7 Doctor comes to home	
				18		8	Senior citizen van/bus	
				85		91	l Other, specify	
			Note: App	lies only	if PLACER	KND does not	equal 10 or .	
D_GETUS	597	4	SECFMT		US9	1	N Mins - usually take to g	et Dr's office
				791			. Inapplicable	
				35			B Don't know	
				1		-7	7 Refused	
				7,962		0-15	Up to 15 minutes	
				4,528		15<-30	) 15 to 30 minutes	
				895		30<-45	30 to 45 minutes	
				362		45<-60	) 45 mins to 1 hr	
				47		60<-75	5 1 hr to 1 1/4 hr	
				115		75<-90	) 1 hr to 90 mins	
						90/_10	5 90 min to 1 3/4 hr	
				14		JUN-10.		
				14 68			) 1 3/4 hr to 2 hr	
							0 1 3/4 hr to 2 hr 2 or more hrs	
		1		68 98	if GETUSH	105<-120		
ACCOMPUS	601		Fir	68 98 pplicable	if GETUSH	105<-120 HOW < 0 or 0	2 or more hrs	P to Dr's office
ACCOMPUS	601		Fir	68 98 pplicable st availal	if GETUSH ole in 199	105<-120	2 or more hrs  GETUSHOW = 7  N Does someone accompany S	P to Dr's office
ACCOMPUS	601		Fir	68 98 pplicable st availal 791	if GETUSH ole in 199	105<-120	2 or more hrs  GETUSHOW = 7  N Does someone accompany S  Inapplicable	P to Dr's office
ACCOMPUS	601		Fir	68 98 pplicable st availal 791 4	if GETUSH ole in 199	105<-120 HOW < 0 or 0 P2	2 or more hrs  GETUSHOW = 7  N Does someone accompany S  Inapplicable B Don't know	P to Dr's office
ACCOMPUS	601		Fir	68 98 pplicable st availal 791	if GETUSH ole in 199	105<-120 HOW < 0 or 0 12 P	2 or more hrs  GETUSHOW = 7  N Does someone accompany S  Inapplicable	P to Dr's office

Note: Inapplicable if GETUSHOW < 0 or GETUSHOW = 7

12/14/04 ACCESS 2003		MEDICARE Access To	CURRENT BENEFICIAR  Care	Y SURVEY	RIC: Page: Version:	<b>3</b> 41 1
Variable		n Format Frequency		Variable Type & Label		
D_ACCREL	603 2	RELFMT	US11	N Who usually goes w/ SP to Dr	's office?	
		8,775 2,938 428 1,263 48 175 50 252 20 95 27 78 63 312 43 5	2	. Inapplicable -8 Don't know -5 Never ask again 1 Sample person 2 Spouse 3 Son 4 Daughter 5 Brother 6 Sister 7 Father 8 Mother 9 Son-in-law 10 Daughter-in-law 11 Grandson 12 Granddaughter 13 Nephew 14 Niece 50 Partner/roommate 51 Friend/neighbor 52 Boarder 53 Nurse/nurses aide 54 Legal/financial officer 55 Guardian 91 Other relative 92 Other non-relative		
ACCWRITE	605 2	Note: Applies only IND1FMT	US11aa	N Accompanies SP to take notes		
		8,775 13 2,730 3,395 Notes: Applies only First availa	I B D O T if ACCOMPUS = 1	. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated		
ACCEXPDR	607 2	IND1FMT  8,775  1  13  2,722  3,398  Notes: Applies only First availa	I B B r if ACCOMPUS = 1	N Accompanies SP to explain the . Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated	ings to Dr.	
ACCEXPSP	609 2	IND1FMT	US11aa	N Accompanies SP to explain Dr	's instr	

. Inapplicable
-9 Not ascertained
-8 Don't know
1 Indicated
2 Not indicated

Notes: Applies only if ACCOMPUS = 1 First available in 2002

8,775 1 13 1,865 4,262

12/14/04 ACCESS 2003			MEDICARE (	CURRENT BENEFICIARY Care	SURVEY	RIC: Page: Version:	<b>3</b> 42 1
			Format Frequency		Variable Type & Label		
ACCASKQS	611	2	IND1FMT	US11aa	N Accompanies SP to ask question	ns	
		7	8,775 1 13 2,540 3,587 Notes: Applies only		. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated		
		•	First availab				
ACCTRANS	613	2	IND1FMT	US11aa	N Accompanies SP to act as a tra	anslator	
			8,775 1 13 153 5,974		. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated		
		I	Notes: Applies only First availa				
ACCAPPTS	615	2	IND1FMT	US11aa	N Accompanies SP to schedule app	pointments	
		I	8,775 1 13 1,144 4,983 Notes: Applies only		. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated		
			First availab				
ACCMORAL	617	2	IND1FMT 8,775		N Accompanies SP for moral support. Inapplicable	ort	
			1 13 1,658 4,469		-9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated		
		1	Notes: Applies only First availa				
ACCDRIVE	619	2	IND1FMT	US11aa	N Accompanies SP to provide tran	nsportatio	n
			8,775 1 13 2,767 3,360		. Inapplicable -9 Not ascertained -8 Don't know 1 Indicated 2 Not indicated		

Notes: Applies only if ACCOMPUS = 1 First available in 2002

12/14/04 ACCESS 2003				MEDICARE ( Access To		BENEFICIARY	st.	JRVEY	RIC: Page: Version:	<b>3</b> 43 1
Variable				Frequency			Va 	ariable Type & Label		
ACCHELP	621	2	IND1FMT		US11aa		N	Accompanies SP to assist w/ AI	DLs	
				8,775 1 13 48 6,079			-9 -8 1	Inapplicable Not ascertained Don't know Indicated Not indicated		
		1		olies only sst availab						
ACCOTHER	623	2	IND1FMT		US11aa		N	Accompanies SP for other reason	on	
				8,775 1 13 25 6,102			-9 -8 1	Inapplicable Not ascertained Don't know Indicated Not indicated		
		1		olies only est availab						
USMCCHEK	625	2	CHKFMT		US12		N	Does Medicare send check to SI	P or to Dr	:?
				4,063 11 114 3 381 10,173 171			-9 -8 -7 1 2	Inapplicable Not ascertained Don't know Refused To SP To doctor No payment from Medicare		
PAIDMORE	627	2		app if PLAC		or 3; PLAC		R=1 & PLACEKND=3 or 13; or PLA		
FAIDMORE	027	2	IPOTLWI	4,234 11 329 1 690 9,651			-9 -8 -7	Ever pay Dr more than Medicare Inapplicable Not ascertained Don't know Refused Yes No	= approves	
			Note: Ina	applicable	if USMCC	HEK = 3 or				
USFINDMC	629	2	YES1FMT		US14		N	Try find Dr accept Medicare ap	oproved am	ıt
				14,226 3 39 648			-8 1	Inapplicable Don't know Yes No		

Note: Applies only if PAIDMORE = 1

12/14/04 ACCESS 2003				<b>MEDICARE (</b> Access To		BENEFICIARY	SURVEY	RIC: Page: Version:	<b>3</b> 44 1
Variable	Col	Len		Frequency			Variable Type & Label		
USHOWLNG	631	2	DOCFMT		US15		N How long seeing Dr/going servi	ce place	
			Note: App	728 3 94 3 1,285 2,757 2,370 2,891 4,785			. Inapplicable -9 Not ascertained -8 Don't know -7 Refused 1 Less than 1 year 2 1 year to < 3 years 3 3 years to < 5 years 4 5 years to < 10 years 5 10 years or more		
USONEYY	633	2	LESSFMT		US16		N Dr seen less than a year/a year	ar or more	9
				14,822 6 4 84			. Inapplicable -8 Don't know 1 Less than 1 year 2 1 year or more		
PREVMEDC	635	2	YES1FMT		US17		N Before usual Dr had SP seen ot	her Dr?	
			Note: App	13,627 1 1,093 195 lies only			. Inapplicable -8 Don't know 1 Yes 2 No r USONEYY = 1		
PREVSTIL	637	2	YES1FMT		US18		N Still see other Dr or go to ot	her place	<u> </u>
				13,823 106 987			. Inapplicable 1 Yes 2 No		
DDEIMOGO	620	2		lies only		MEDC = 1	N libra CD no no nacional Du /n los		
PREVNOGO	0.27	۷	WILLELI	13,929 2 1 123 20 183 144 57 11 198 27 28 59	US19		N Why SP no see previous Dr/place Inapplicable B Don't know Refused Previous doctor retired Previous doctor died Previous doctor moved SP moved Prev doctor/provider too far a Previous doctor moved SP moved Prev Dr/provider charge > Mcar Dissatisfied w/prev Dr/provider SP joined HMO SP changed insurance company Doctor changed practice	away re paid	

Note: Applies only if PREVSTIL = 2

12/14/04 ACCESS 2003			<b>MEDIC</b> Acces			BENEFIC	IARY	SURVEY	RIC: Page: Version:	<b>3</b> 45 1
			Format Frequ					Variable Type & Label		
PREVSAC1	641	2	PREVFMT		US20		1	N 1st reason why dissatis w	/ previous Dr	
			14 Note: Applies	,718 14 28 83 13 1 0 59 0	if PREV	NOGO =	9	. Inapplicable 1 Inaccurate diagnosis 2 Ineffective treatment 3 Att/person prob 4 Too long to wait 5 Cost 6 Distance/conven 1 Other 15 Unable to code		
PREVSAC2	643	2	PREVFMT		US20			N 2nd reason why dissatis w	/ previous Dr	
				7,887 7 11 8 2 0 0 1 0	if PREV	NOGO =	9	. Inapplicable 1 Inaccurate diagnosis 2 Ineffective treatment 3 Att/person prob 4 Too long to wait 5 Cost 6 Distance/conven 1 Other 15 Unable to code		
PREVSAC3	645	2	PREVFMT		US20			N 3rd reason why dissatis w	/ previous Dr	
			14	0 3 1 0 1 0 0			9	. Inapplicable 1 Inaccurate diagnosis 2 Ineffective treatment 3 Att/person prob 4 Too long to wait 5 Cost 6 Distance/conven 1 Other 5 Unable to code		
			Note: Applies	only	if PREV	NOGO =	7 and	l 3rd reason was given		
PREVREAS	647	2	PREVFMT		US21		1	N Main reason go to usual Di	over other I	r
			13	,929 258 295 17 159 130 0 126			9	. Inapplicable 8 Don't know 1 Inaccurate diagnosis 2 Ineffective treatment 3 Att/person prob 4 Too long to wait 5 Cost 6 Distance/conven 1 Other 15 Unable to code		

Note: Inapplicable if PREVNOGO = .

12/14/04 ACCESS 2003				MEDICARE (		BENEFICIARY	. s	URVEY	RIC: Page: Version:	<b>3</b> 46 1
Variable						# FacQues#		ariable Type & Label		
DEFEDDO			YES1FMT		US22		ът	Refer to usual Dr by other Dr	/mod nongo	
REF ERDOC	049	2	IFSILMI		0522		IA	Refer to usual Dr by Other Dr	/med perso	)11
				14,810 1				Inapplicable Don't know		
				50				Yes		
				55				No		
			Note: App	olies only	if PREV	STIL = 1 or		8		
RECOMDOC	651	2	YES1FMT		US23		N	Did family/friends recommend	Dr/place?	
				14,810				Inapplicable		
				1			-8	Don't know		
				34				Yes		
				71			2	No		
			Note: App	olies only	if PREV	STIL = 1 or	-	8		
USCHGMOR	653	2	YES1FMT		US24		N	Know Dr may charge > Medicare	approves	
				14,144				Inapplicable		
				2				Not ascertained		
				28				Don't know		
				130 612				Yes No		
			Note: Ina		EDC¬=1;	PREVMEDC¬=1		PLACEPAR=1&PLACEKND=3/13; or P	LACEMCP=1	
USPAPWRK	655	2	DRINFMT		US25		N	Does Dr take care of insur page	per work?	
				7 607				To any 1 days 1 days		
				7,607 11				Inapplicable Not ascertained		
				28				Don't know		
				7,095				Yes		
				128			2	No		
				4				Sometimes		
				43			4	Claims not filed for this doc	tor	
			Note: App	olies if PI	LACEKND¬	=3, 13 & PR	EV]	REAS=1 or REFERDOC=1 & SP has	priv ins	
USHICHEK	657	2	DRCKFMT		US26		N	Does insurance firm send chec	k to Dr/SP	)
				7,684				Inapplicable		
				24				Don't know		
				1				Refused		
				6,993				Usual doctor or provider		
				149 65				SP Usual doctor or provider and	QD	
				05			ی	obtail doctor or provider and	OT.	

Note: Applies if USPAPWRK = 1, 2, or 3

12/14/04 ACCESS 2003				MEDICARE (		BENEFICIARY	នា	URVEY	RIC: Page: Version:	<b>3</b> 47 1
				Frequency				ariable Type & Label		
USCKEVRY	659	2	AGREE		US27		N	Dr checks everything when exam	mining SP	
				728 1 115 8 3,909 9,192 823 69 71			-9 -8 -7 1 2 3 4	Inapplicable Not ascertained Don't know Refused Strongly agree Agree Disagree Strongly Disagree No experience		
				plies only		EPAR = 1				
USCOMPET	661	2	AGREE	728 1 248 9 4,294 9,424 158 13			-9 -8 -7 1 2 3 4	Your Dr is competent and well- Inapplicable Not ascertained Don't know Refused Strongly agree Agree Disagree Strongly Disagree No experience	-trained	
			Note: App	plies only	if PLAC	EPAR = 1				
USUNHIST	663	2		728 1 238 7 3,968 9,359 499 47 69			-9 -8 -7 1 2 3 4	Dr has good understanding of to Inapplicable Not ascertained Don't know Refused Strongly agree Agree Disagree Strongly Disagree No experience	med histor	ïY
USUNWRNG	665	2	AGREE	plies only	US30	EPAR = 1	N	Dr complete understand what w	rong w/ SF	
				728 1 273 8 3,525 9,435 791 60 95			-9 -8 -7 1 2 3 4	Inapplicable Not ascertained Don't know Refused Strongly agree Agree Disagree Strongly Disagree No experience		

12/14/04 ACCESS 2003				EDICARE (		ENEFICIARY	SURVEY	RIC: Page: Version:	<b>3</b> 48 1
			Format Fr				Variable Type & Label		
USHURRY	667	2	AGREE		US31		N Dr at serv place seems to be	in a hurry	7
			Note: Appli	728 1 74 7 328 1,932 9,647 2,135 64 es only		- -	. Inapplicable -9 Not ascertained -8 Don't know -7 Refused -1 Strongly agree -2 Agree -3 Disagree -4 Strongly Disagree -5 No experience		
USEXPPRB	669	2	AGREE	728 1 95 9 130 1,175 10,528 2,132 118	US32	- - -	N Dr doesn't explain med proble . Inapplicable .9 Not ascertained .8 Don't know .7 Refused .1 Strongly agree .2 Agree .3 Disagree .4 Strongly Disagree .5 No experience	ms to SP	
			Note: Appli			PAR = 1			
USDISCUS	671	2		728 1 115 9 87 1,140 10,783 1,941 112	if DLACED		N Hlth problem should be discus  . Inapplicable  .9 Not ascertained  .8 Don't know  .7 Refused  1 Strongly agree  2 Agree  3 Disagree  4 Strongly Disagree  5 No experience	s but isn	t
USFAVOR	673	2	Note: Appli AGREE	_	if PLACEP	- -	N Dr act as if do a favor by ta . Inapplicable -9 Not ascertained 8 Don't know 7 Refused 1 Strongly agree 2 Agree 3 Disagree 4 Strongly Disagree 5 No experience	lking to S	3P

12/14/04 ACCESS 2003				MEDICARE (		BENEFICIARY	# SURVEY RIC: 3 Page: 49 Version: 1
Variable				Frequency			Variable Type & Label
USTELALL	675	2	AGREE		US35		N Dr tell all SP wants know abt med treat
			Note: Ap	728 1 109 10 2,836 10,068 988 97 79			. Inapplicable -9 Not ascertained -8 Don't know -7 Refused 1 Strongly agree 2 Agree 3 Disagree 4 Strongly Disagree 5 No experience
USANSQUX	677	2	_	1	US36		N Servicing Dr answers all SP questions
				728 1 67 9 3,476 10,049 467 48 71			. Inapplicable -9 Not ascertained -8 Don't know -7 Refused 1 Strongly agree 2 Agree 3 Disagree 4 Strongly Disagree 5 No experience
			_	plies only		SPAR = 1	
USCONFID	679	2		728 1 209 10 3,994 9,117 698 91 68	if PLACE		N SP has great confidence in Dr  . Inapplicable -9 Not ascertained -8 Don't know -7 Refused 1 Strongly agree 2 Agree 3 Disagree 4 Strongly Disagree 5 No experience
USDEPEND	681	2		pries only	US38	PAR - I	N Depend on Dr feel better phys & emotion
				728 1 235 10 2,675 8,959 1,982 193			. Inapplicable -9 Not ascertained -8 Don't know -7 Refused 1 Strongly agree 2 Agree 3 Disagree 4 Strongly Disagree 5 No experience

12/14/04 ACCESS 2003			MEDICARE Access To	CURRENT BENEFICIAR Care	Y SURVEY	RIC: 3 Page: 50 Version: 1
					Variable Type & Label	
NUSNOTSK	683	2	YES1FMT	US39	N No source of care - seldom or	never sick
			14,218 5 1 449 243	5 - ) }	. Inapplicable -8 Don't know -7 Refused 1 Yes 2 No	
			Note: Applies only	r if PLACEPAR = 2		
NUSMOVIN	685	2	YES1FMT  14,218 2 1 71 624	2 - - !	N No source of care - recent mo . Inapplicable -8 Don't know -7 Refused 1 Yes 2 No	ve to area
			Note: Applies only YES1FMT		N No source of care - Amer Dr u	
			14,218 6 1 116 575 Note: Applies only	5 5 5	. Inapplicable -8 Don't know -7 Refused 1 Yes 2 No	
USWHYNAV	689	2	WHYFMT	US42	N Why is SP's usual Dr no longe	r available
			14,800 1 35 19 34 5 3 0 0 0 0		. Inapplicable  -8 Don't know  1 Previous doctor retired  2 Previous doctor died  3 Previous doctor moved  4 SP moved  5 Prev doctor/provider too far  6 Prev Dr/provider charge > Mca  7 Dissatisfied w/prev Dr/provid  8 SP joined HMO  9 SP changed insurance company  10 Doctor changed practice  91 Other	re paid
			Note: Applies only	r if NUSAVAIL = 1		
NUSDIFFP	691	2	YES1FMT 14,218 6 1 63 628	5 - 3	N No source of care - like diff . Inapplicable -8 Don't know -7 Refused 1 Yes 2 No	erent place

12/14/04 ACCESS 2003				MEDICARE (		ENEFICIARY	Z SURVEY	RIC: Page: Version:	<b>3</b> 51 1
				Frequency			Variable Type & Label		
NUSTOOFR	693	2	YES1FMT		US44		N No source of care - places t	oo far away	7
				14,218 5 1 56 636			. Inapplicable -8 Don't know -7 Refused 1 Yes 2 No		
MICHOCHY	605	0		plies only		PAR = 2	N. W		
NUSTOOEX	695	2		14,218 8 1 110 579 plies only	US45		N No source of care - cost too . Inapplicable -8 Don't know -7 Refused 1 Yes 2 No	expensive	
MDVCHVC1	697	2	MDVCFMT		AC28b		N 1st reason SP didn't see 1st	choice Dr	
		1	Notes: Apj	14,686 40 32 51 10 24 13 2 13 11 34 0		DIC = 2	. Inapplicable  1 Dr was assigned, SP had no c  2 Dr was out of the office tha  3 Dr too busy, no appointment  4 Emergency situatoin, walk-in  5 Dr on vacation or leave of a  6 Dr moved to another location  7 Dr retired or died  8 SP needed a specialist or re  9 Dr was not in insurance plan  91 Other specified  95 Unable to code	t day available clinic bsence ferral	
			Fi	rst availab	ole in 199	99			
MDVCHVC2	699	2	MDVCFMT	14,915	AC28b		N 2nd reason SP didn't see 1st . Inapplicable	choice Dr	
				000000000000000000000000000000000000000			1 Dr was assigned, SP had no c 2 Dr was out of the office tha 3 Dr too busy, no appointment 4 Emergency situatoin, walk-in 5 Dr on vacation or leave of a 6 Dr moved to another location 7 Dr retired or died 8 SP needed a specialist or re 9 Dr was not in insurance plan 91 Other specified 95 Unable to code	t day available clinic bsence ferral	

Notes: Applies only if MDVCHOIC = 2 and 2nd reason was given First available in 1999  $\,$ 

Variable Col Len Format Frequency ComQues# FacQues# Variable Type & Label  MDVCHVC3 701 2 MDVCFMT AC28b N 3rd reason SP didn't see 1st choice Dr  14,916 . Inapplicable  0 1 Dr was assigned, SP had no choice 2 Dr was out of the office that day 0 3 Dr too busy, no appointment available 4 Emergency situatoin, walk-in clinic 0 5 Dr on vacation or leave of absence 0 6 Dr moved to another location 0 7 Dr retired or died 0 8 SP needed a specialist or referral 0 9 Dr was not in insurance plan	12/14/04 ACCESS 2003	MEDICARE Access To	CURRENT BENEFICIARY Care	SURVEY	RIC: Page: Version:	<b>3</b> 52 1
14,916  . Inapplicable  0	Variable Col	Len Format Frequency	ComQues# FacQues#	Variable Type & Label		
1 Dr was assigned, SP had no choice 2 Dr was out of the office that day 3 Dr too busy, no appointment available 4 Emergency situatoin, walk-in clinic 5 Dr on vacation or leave of absence 6 Dr moved to another location 7 Dr retired or died 8 SP needed a specialist or referral	MDVCHVC3 701	2 MDVCFMT	AC28b	N 3rd reason SP didn't see 1st	choice Dr	
0 91 Other specified				1 Dr was assigned, SP had no cho 2 Dr was out of the office that 3 Dr too busy, no appointment at 4 Emergency situation, walk-in of 5 Dr on vacation or leave of abs 6 Dr moved to another location 7 Dr retired or died 8 SP needed a specialist or refe 9 Dr was not in insurance plan	day vailable clinic sence	

Notes: Applies only if MDVCHOIC = 2 and 3rd reason was given First available in 1999